

# Update

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By Jody Murphy

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## Animals and Insects

### Dog Bite Prevention

030.01.1

(Digital-2000) (11 minutes) (DVD) (English)

Dog bites have been recognized as the number one injury for meter readers, mail carriers, and residential service employees.



This DVD details the techniques for recognizing problem animals as well as confrontation avoidance.

## Compressed Gases

### Safety First: Safe Handling of Compressed Gas in the Laboratory

090.06.1

(AWWA) (15 minutes) (DVD) (English)

With nearly 200 different kinds of materials shipped, stored and used in compressed gas cylinders today, the need to understand safe

handling practices has never been more essential.

This training DVD provides current OSHA and DOT regulations and gives employees an instant refresher course on safe compressed gas handling procedures,

including: the five basic parts of gas cylinders and their purposes.



## Confined Spaces

### Safety First: Confined Spaces

100.06.1

(AWWA) (9 minutes) (DVD) (English)

Confined spaces can become dangerous or even life-threatening in several ways. This video teaches employees the importance of following an entry permit system, how to identify a confined space and its possible dangers, proper ventilation techniques, and personal protective equipment.



## Lockout & Tagout

### Lockout/Tagout: It Would Have Saved His Life

310.11.1

(ERI Safety Videos) (18 minutes) (DVD) (English)

Workers who are injured on the job from exposure to hazardous energy lose an average of 24 workdays for recuperation.

But the most important numbers of all, are the over 50,000 injuries and the 120 or more deaths that are prevented each year by workers following proper lockout/tagout procedures.

This program immediately grabs the viewer's attention with the true story of a man killed in a workplace mishap that would have been prevented by lockout/tagout. The procedures



that would have saved his life are then discussed in detail.

## Maintenance

### Maintaining and Replacing Fire Hydrants

**330.22.1**

(AWWA) (20 minutes) (DVD) (English)

Water distribution operators will learn the most current industry-approved practices for fire hydrant maintenance, installation, and repair with this training program. The DVD illustrates procedures found in the AWWA manual Installation, Field Testing, and Maintenance of Fire Hydrants (M17) fourth edition. M17 has been peer-reviewed and approved by the AWWA Standards Committee on Fire Hydrants.



## Teamwork

### Managing Four Generations in the Workplace

**180.07.1**

(Learning Communications) (25 minutes) (DVD) (English)

For the first time in history, there are four generations in the workplace at the same time. Each of these age groups has different expectations and different demands, and employers who cannot recognize these will lose their best employees and see their workplaces in turmoil. In this scenario-based program, Cam Marston helps supervisors and managers learn the techniques needed to handle cross-generational communications problems, avoid conflict, and maximize performance. This program will teach you how to "Gen-Flex" or

move into another generation's comfort zone. Do you remember the golden rule, "Do unto others as you would have them do unto you?" The golden rule would be great if we were all the same



generation. But because people are different they need to be treated differently. This is the basis for what we call Gen-Flexing, operating in another generation's world. Treat them as they want to be treated. Gen-Flex out your comfort zone into theirs.

## Time Management

### Time Challenged

**610.01.1**

(CRM Learning) (20 minutes) (DVD) (English)

Welcome to the world of Kent Johnson, a stressed supervisor who frantically moves from deadline to deadline, falling



short more often than not. As Kent works through his productivity dilemmas with a support group of recovering "time-challenged" individuals, viewers get a good look at what it takes to overcome the obstacles to effective time management. At the core of this training is the premise that we all get the same 24 hours a day, but how we use those hours greatly impacts our success or failure.

## Water Treatment

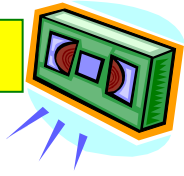
### Operator Chemistry Made Easy

**620.01.01**

(AWWA) (47 minutes) (DVD) (English)

This video teaches basic water treatment chemistry. It is an ideal training tool for novice water treatment operators and an excellent reference on the job.





## Here's what members are saying about videos!

👍👍👍=Very Good    👍👍=Good    👍=Fair

### **The Charlie Morecraft Story** (Safety Accountability) (400.12.1)

👍👍👍 Calaveras County Water District  
Very compelling truly makes you think the smallest mistake can create such trauma.

### **Hearing Conservation Training for Employees** (Hearing Conservation) (260.08.1)

👍👍👍 Montecito Water District  
Very Interesting!

### **Attitude Awareness** (Safety Accountability) (400.01.1)

👍👍👍 San Luis Water District

### **Back Safety: Lift for Life** (Back Safety) (040.07.1F)

👍👍👍 Three Valleys Municipal Water District

### **Get More Done in Less Time** (Management & Supervision) (480.05.1)

👍👍👍 Saucelito Irrigation District

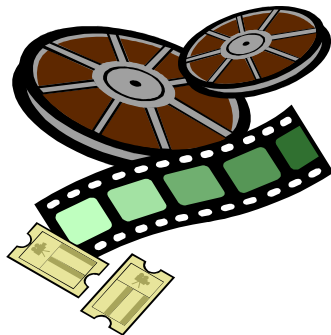
### **PPE Essentials** (PPE) (360.03.1)

👍👍👍 Pebble Beach Community Services District  
Best safety DVD we have ever seen!

### **A River for All: The Life of the San Joaquin** (Water) (520.40.1)

👍👍👍 Tulare Irrigation District  
This was very informative.

Want your comments used in the Critics' Corner? Just fill out the comments section on the media review form.



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