

# Looking for a doctor?

## Finding one online is fast and easy

Use our online **Find a Doctor** tool to look for doctors, hospitals, labs and other health care providers in your Anthem Blue Cross plan. Check if your favorite doctor is part of your plan, or look for one near you. Avoid getting care from doctors outside of your plan if you can — it will cost you more or your plan may not cover it all.



## Here's all you need to do:

### If you're a member

Go to [anthem.com/ca](http://anthem.com/ca), select the member icon  and log in.

Under *Useful Tools* on the right, select **Find a Doctor**.

Next, select a type of doctor, place or name. Select **Search**.

### If you're not a member yet

Go to [anthem.com/ca](http://anthem.com/ca).

Select **Menu**  and then choose **Find a Doctor**.

First answer a few questions, so we can help find you the right plan and doctor in your plan. Then enter or select the plan/network\*.

Next, select a type of doctor, place or name. Select **Search**.

### Select a doctor to see more information, such as:

- Training
- Specialties
- Languages spoken
- Address (including a map)
- Phone number

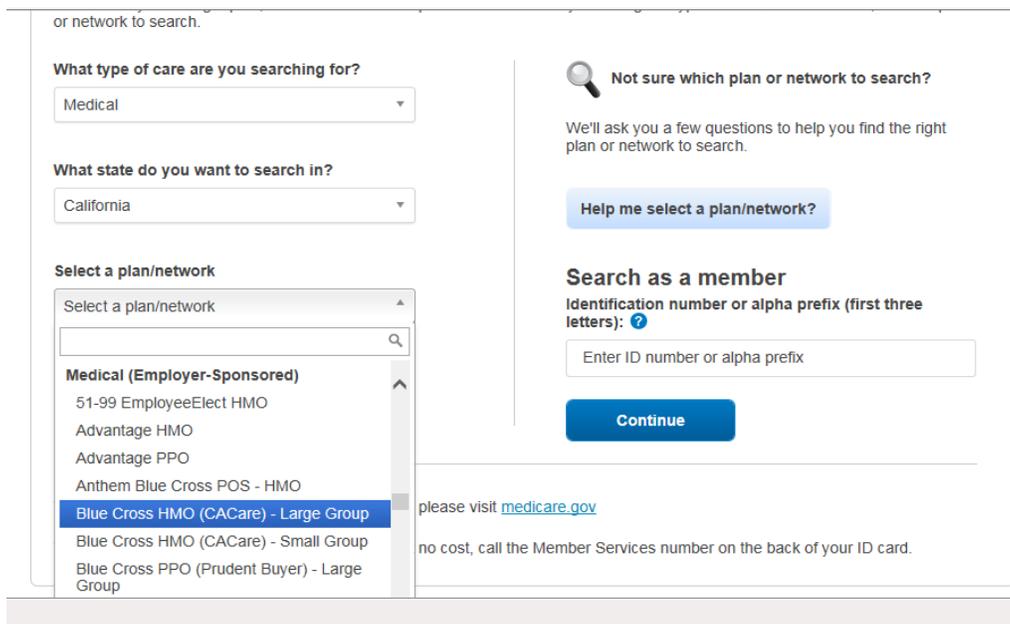
### Going mobile

Use your mobile device to search for doctors, hospitals and more with our free app from the App Store<sup>®</sup> or Google Play<sup>™</sup>. Just search for Anthem Anywhere and download the app.

\*If you don't know the name of the plan or network, check with your human resources department or benefits administrator.

## Anthem Blue Cross Find A Provider

1. Go to [www.anthem.com/ca](http://www.anthem.com/ca)
2. At the home page, scroll down to “Find a Doctor”
3. You can search as a member or as a guest.
4. If searching as a member, log in OR enter your Anthem HCID
  - a. JPIA Anthem HCIDs: PPO/CDHP plans - **WOA**; HMO Plans - **NCF**
5. If searching as a guest, select “Search by Selecting a Plan or Network”
  - a. Select “Medical” under What type of care are you searching for?
  - b. Select “California” or the state you are searching for a provider in.
  - c. For the plan/network, scroll down to the **Medical (Employer-Sponsored)** section and select the following (screen shot shown below):
    - i. For HMO Plans: Select **“Blue Cross HMO (CACare) – Large Group”**
    - ii. For PPO/EPO/HSA Plans: Select **“Blue Cross PPO (Prudent Buyer) – Large Group”**
    - iii. For Out of State: Select **“National PPO (Blue Card PPO)”**
    - iv. For ASH Chiropractic and Acupuncture Providers: Select **“HMO Chiropractic/Acupuncture Network (American Specialty Health Plans)”**
6. On the next screen, enter the type of doctor, specialty, and location of where you are looking. The default options are selected already, “Doctor/Medical Professional” and for specialty, “Family/General Practice/Internal Med” OR you can search by a specific doctor by entering the name.



or network to search.

What type of care are you searching for?

What state do you want to search in?

Select a plan/network

Select a plan/network

**Medical (Employer-Sponsored)**

- 51-99 EmployeeElect HMO
- Advantage HMO
- Advantage PPO
- Anthem Blue Cross POS - HMO
- Blue Cross HMO (CACare) - Large Group**
- Blue Cross HMO (CACare) - Small Group
- Blue Cross PPO (Prudent Buyer) - Large Group

Not sure which plan or network to search?  
 We'll ask you a few questions to help you find the right plan or network to search.

Search as a member  
 Identification number or alpha prefix (first three letters): [?](#)

please visit [medicare.gov](http://medicare.gov)  
 no cost, call the Member Services number on the back of your ID card.