

# **IMPORTANT NOTICE:**

- 1. The insurance policy that you have purchased is being issued by an insurer that is not licensed by the State of California. These companies are called "nonadmitted" or "surplus line" insurers.
- 2. The insurer is not subject to the financial solvency regulation and enforcement that apply to California licensed insurers.
- 3. The insurer does not participate in any of the insurance guarantee funds created by California law. Therefore, these funds will not pay your claims or protect your assets if the insurer becomes insolvent and is unable to make payments as promised.
- 4. The insurer should be licensed either as a foreign insurer in another state in the United States or as a non-United States (alien) insurer. You should ask questions of your insurance agent, broker, or "surplus line" broker or contact the California Department of Insurance at the toll-free number 1–800–927–4357 or internet website <a href="www.insurance.ca.gov">www.insurance.ca.gov</a>. Ask whether or not the insurer is licensed as a foreign or non-United States (alien) insurer and for additional information about the insurer. You may also visit the NAIC's internet website at <a href="www.naic.org">www.naic.org</a>. The NAIC—The National Association of Insurance Commissioners—is the regulatory support organization created and governed by the chief insurance regulators in the United States.
- 5. Foreign insurers should be licensed by a state in the United States and you may contact that state's department of insurance to obtain more information about that insurer. You can find a link to each state from this NAIC internet website: https://naic.org/state web map.htm.

SLN0001CA 0120 1 of 2



- 6. For non-United States (alien) insurers, the insurer should be licensed by a country outside of the United States and should be on the NAIC's International Insurers Department (IID) listing of approved nonadmitted non-United States insurers. Ask your agent, broker, or "surplus line" broker to obtain more information about that insurer.
- 7. California maintains a "List of Approved Surplus Line Insurers (LASLI)." Ask your agent or broker if the insurer is on that list, or view that list at the internet web site of the California Department of Insurance: <a href="https://www.insurance.ca.gov/01-consumers/120-company/07-lasli/lasli.cfm">www.insurance.ca.gov/01-consumers/120-company/07-lasli/lasli.cfm</a>.
- 8. If you, as the applicant, required that the insurance policy you have purchased be effective immediately, either because existing coverage was going to lapse within two business days or because you were required to have coverage within two business days, and you did not receive this disclosure form and a request for your signature until after coverage became effective, you have the right to cancel this policy within five days of receiving this disclosure. If you cancel coverage the premium will be prorated and any broker's fee charged for this insurance will be returned to you.

SLN0001CA 0120 2 of 2



# COALITION CYBER POLICY POLICY DECLARATIONS

NOTICE: YOUR POLICY CONTAINS CLAIMS-MADE AND REPORTED COVERAGE. CLAIMS-MADE AND REPORTED COVERAGE APPLIES ONLY TO CLAIMS THAT ARE FIRST MADE AND REPORTED DURING THE POLICY PERIOD OR EXTENDED REPORTING PERIOD, IF PURCHASED. THE LIMIT OF LIABILITY AVAILABLE TO PAY DAMAGES WILL BE REDUCED AND MAY BE EXHAUSTED BY CLAIMS EXPENSES. FURTHERMORE, CLAIMS EXPENSES WILL BE APPLIED AGAINST THE RETENTION.

PLEASE READ YOUR POLICY CAREFULLY AND CONSULT YOUR INSURANCE ADVISOR ABOUT ANY QUESTIONS YOU MIGHT HAVE.

Filing Policy No.: C-4LQ4-231954-CYBER-2023 Broker: AON Risk Services West, Inc.

Renewal of: New Broker License No.: 363334

Address: 17875 Von Karman Avenue, Suite 300

Irvine, CA 92614

**Item 1.** Named Insured Association of California Water Agencies Joint

Powers Insurance Authority

Address 2100 Professional Drive

Roseville, CA 95661

**Item 2.** Policy Period From: July 01, 2023

To: July 01, 2024

Both dates 12:01 A.M. at the address stated in

Item 1.

Item 3. Policy Premium Premium without TRIA \$699,300.00

TRIA Premium \$700.00

Total Premium \$700,000.00

Item 4. Aggregate Policy Limit of Liability \$5,000,000 but sub-limited to \$3,000,000 maximum per Member/Insured

# Item 5. Insuring Agreement(s) purchased, Limits of Liability, and Retentions

Coverage under this policy is provided only for those Insuring Agreements for which a limit of liability appears below. If no limit of liability is shown for an Insuring Agreement, such Insuring Agreement is not provided by this policy. The Aggregate Policy Limit of Liability shown above is the most the Insurer(s) will pay regardless of the number of Insured Agreements purchased.

#### THIRD PARTY LIABILITY COVERAGES

Insuring Agreement	Limit / Sub-Limit	Retention / Sub-Retention
A. NETWORK AND INFORMATION SECURITY LIABILITY	\$5,000,000	\$100,000 but 50,000
B. REGULATORY DEFENSE AND PENALTIES	\$5,000,000	for members who's
C. MULTIMEDIA CONTENT LIABILITY	\$5,000,000	TIV is under
D. PCI FINES AND ASSESSMENTS	\$5,000,000	\$10,000,000

#### **FIRST PARTY COVERAGES**

SP 14 797 0221 Page 1 of 5



Insuring Agreement	Limit / Sub-Limit	Retention / Sub-R	etention
E. BREACH RESPONSE	\$5,000,000	\$100,000 but 50,0	000
F. CRISIS MANAGEMENT AND PUBLIC RELATIONS	\$5,000,000	for members who TIV is under	o's
G. CYBER EXTORTION	\$5.000.000	\$10,000,000	
H. BUSINESS INTERRUPTION AND EXTRA EXPENSES	<del>\$3,000,000</del> ii.	Waiting period: Enhanced waiting eriod:	8 hours
I. DIGITAL ASSET RESTORATION	\$5,000,000	\$100,000 but 50	*
J. FUNDS TRANSFER FRAUD	\$250,000	members who's T under \$10,000,00	

Item 6. Pre-Claim Assistance \$5,000

# Item 7. Insurers and Quota Share Percentage

		Quota Share	Quota Share Limit of	
Insurer	Policy No.	% of Loss	Liability	Premium
Arch Specialty Insurance Company	CLP1093970-00	27.5%	\$1,375,000	\$192,500.00
Ascot Specialty Insurance Company	CLP1093970-00	15%	\$750,000	\$105,000.00
Certain Underwriters at Lloyd's,				
London (under Binding Authority UMR: B087519C0DW5002)				
L RNR 1458	CLP1093970-00	15%	\$750,000	\$105,000.00
Լ AUL 1274	CLP1093970-00	2.5%	\$125,000	\$17,500.00
Chaucer Insurance Company DAC	CLP1093970-00	10%	\$500,000	\$70,000.00
Fortegra Specialty Insurance Company	CLP1093970-00	30%	\$1,500,000	\$210,000.00

The obligations of each Insurer in this Item 7. of these Declarations are limited to the extent of its Quota Share % of Loss up to its Quota Share Limit of Liability.

Item 8.	Notification of incidents, claims, or potential
	claims

By Email

Attn: Coalition Claims claims@thecoalition.com

By Phone 1.833.866.1337

By Mail

Attn: Coalition Claims 55 2nd St, Suite 2500 San Francisco, CA 94105

Item 9. Retroactive Date Full Prior Acts Coverage

Item 10. Continuity Date July 01, 2023

SP 14 797 0221 Page 2 of 5



Item 11.Optional Extended Reporting PeriodAdditional premium:N/AExtended period:N/A

# Item 12. Choice of Law CA

# Item 13. Endorsements and Forms Effective at Inception

POLICY DECLARATIONS	SP 14 797 0221
SIGNATURE PAGE ARCH	CYUSP-00NT-000006-0922-00
SIGNATURE PAGE ASCOT	CYUSP-00NT-000004-0922-00
SIGNATURE PAGE FORTEGRA	CYUSP-00NT-000003-0323-01
COALITION CYBER POLICY	SP 14 798 0419
QUOTA SHARE ENDORSEMENT	SP 15 629 0218
SERVICE OF SUIT ENDORSEMENT	SP 14 927 0219
COMPUTER REPLACEMENT ENDORSEMENT	SP 17 514 0419
REPUTATION REPAIR ENDORSEMENT	SP 14 802 1117
REPUTATIONAL HARM LOSS	SP 16 383 0718
SERVICE FRAUD ENDORSEMENT	SP 16 183 0518
CAP ON LOSSES FROM CERTIFIED ACTS OF TERRORISM	SP 17 252 0219
DISCLOSURE PURSUANT TO TERRORISM RISK INSURANCE ACT	
MISCELLANEOUS AMENDMENTS (AON) ENDORSEMENT	SP 17 010 1218
REGULATORY COVERAGE ENHANCEMENT ENDORSEMENT CCPA	SP 17 147 1119
AND GDPR	
COURT ATTENDANCE COST REIMBURSEMENT ENDORSEMENT	SP 16 777 0918
CRIMINAL REWARD COVERAGE	SP 16 670 0818
DUTY TO COOPERATE ENDORSEMENT	SP 17 274 0219
YOUR OBLIGATIONS AS AN INSURED ENDORSEMENT	SP 17 275 0219
MULTI-FACTOR AUTHENTICATION (MFA) RETENTION REDUCTION	SP 17 814 0819
PHISHING (IMPERSONATION) AND PROOF OF LOSS PREPARATION	SP 18 435 0720
EXPENSE ENDORSEMENT	
WRONGFUL COLLECTION AND BIOMETRIC PRIVACY EXCLUSION	CYUSP 50EN 000009 0223 01
\$0 RETENTION FOR SERVICES FROM COALITION INCIDENT	CYUSP-50EN-000004-1022-01
RESPONSE	
ADDITIONAL INSURED ENDORSEMENT BY CONTRACT	SP 14 804 1118
WAIVER OF SUBROGATION PER CONTRACT ENDORSEMENT	SP 15 810 0318
INDEPENDENT CONTRACTOR ENDORSEMENT	SP 15 379 1217
NON-IT VENDOR CONTINGENT BUSINESS INTERRUPTION	SP 18 135 0120
ENDORSEMENT	
PARTICIPATING MEMBERS ACWA INSURED ENDORSEMENT	MANUSCRIPT
FUNDS TRANSFER LOSS ENDORSEMENT REQUIRING	SP 17 168 0720
AUTHENTICATION	
ACWA AMENDATORY ENDORSEMENTS - MANUSCRIPT SUBJECT TO	TBD
LEGAL AND CARRIER APPROVAL	
SCHEDULED FORENSIC VENDOR	SP 16 869 1018
INVOICE MANIPULATION ENDORSEMENT	SP 17 813 0819
MISCELLANEOUS AMENDMENTS (AON) ENDORSEMENT - ACWA	CYUSP-50MU-000003-1123-01
ASSOCIATION OF CALIFORNIA WATER AGENCIES JOINT POWERS	CYUSP-50MU-000002-1123-01

SP 14 797 0221 Page 3 of 5



INSURANCE AUTHORITY (ACWA) AMENDATORY ENDORSEMENT ACWA MEMBER LIST ENDORSEMENT SYSTEMS FAILURE AMENDMENT ENDORSEMENT

CYUSP-50MU-000005-1223-01 SP 17 424 0419

SP 14 797 0221 Page 4 of 5



THE DECLARATIONS, THE APPLICATION, THE COALITION CYBER POLICY, AND ANY ENDORSEMENTS ATTACHED THERETO, CONSTITUTE THE ENTIRE POLICY BETWEEN US, THE ENTITY NAMED IN ITEM 1. OF THE DECLARATIONS, AND ANY INSURED.

IN WITNESS WHEREOF, we have caused this Policy to be signed officially below.

Authorized Representative

l Mite

December 08, 2023

Date

Coalition Insurance Solutions, Inc.

SP 14 797 0221 Page 5 of 5



IN WITNESS WHEREOF, Arch Specialty Insurance Company has caused this policy to be executed and attested.

John Mentz
President

Regan Shulman
Secretary

CYUSP-00NT-000006-0922-00 Page 1 of 1



IN WITNESS WHEREOF, Ascot Specialty Insurance Company has caused this policy to be executed and attested.

Jeff A. Sipos

**Corporate Secretary** 

Matthew C. Kramer

mestranin

Secretary Chief Executive Officer

CYUSP-00NT-000004-0922-00 Page 1 of 1



IN WITNESS WHEREOF, Fortegra Specialty Insurance Company has caused this policy to be signed by its President and Secretary at Jacksonville, Florida, and countersigned on the declarations page by a duly authorized representative of the named insured.

P15(15)	John Sont
President	Secretary

CYUSP-00NT-000003-0323-01 Page 1 of 1



# COALITION CYBER POLICY

# SECTION I

#### INTRODUCTION

This Policy is a contract of insurance between the **named insured** and **us**. This Policy includes and must be read together with the Declarations page and any Endorsements.

The insurance provided under this Policy for **claims** made against **you** is on a claims made and reported basis, and applies to **claims** only if they are first made against **you** during the **policy period** and reported to **us** during the **policy period** or any applicable Optional Extended Reporting Period. **Claim expenses** reduce the applicable Limits of Liability and are subject to retentions.

Please note that the terms in bold lower case print are defined terms and have special meaning as set forth in Section IX, DEFINITIONS.

# SECTION II

# WHAT WE COVER – OUR INSURING AGREEMENTS

In consideration of the **named insured's** payment of the premium, in reliance upon the information provided to **us**, including in and with the **application**, and subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy, **we** agree to provide the following insurance coverage provided that:

- The claim is made against you during the policy period, and is reported to us during the policy period or any applicable Optional Extended Reporting Period;
- The incident, privacy liability, or multimedia wrongful act first took place after the retroactive date and before the end of the policy period; and
- Notice is provided in accordance with Section IV, YOUR OBLIGATIONS AS AN INSURED.

SP 14 798 0419 Page 1 of 27



#### THIRD PARTY LIABILITY COVERAGES

A. NETWORK AND INFORMATION SECURITY LIABILITY

We will pay on your behalf claim expenses and damages that you become legally obligated to pay resulting from a claim against you for a security failure, data breach, or privacy liability.

B. REGULATORY DEFENSE AND PENALTIES

We will pay on your behalf claim expenses and regulatory penalties that you become legally obligated to pay resulting from a claim against you in the form of a regulatory proceeding for a security failure or data breach.

C. MULTIMEDIA CONTENT LIABILITY

We will pay on your behalf claim expenses and damages that you become legally obligated to pay resulting from a claim against you for a multimedia wrongful act.

D. PCI FINES AND ASSESSMENTS

We will pay on your behalf PCI fines and assessments that you become legally obligated to pay resulting from a claim against you for a security failure or data breach compromising payment card data.

#### FIRST PARTY COVERAGES

E. BREACH RESPONSE

We will pay on your behalf breach response costs resulting from an actual or suspected security failure or data breach first discovered by you during the policy period.

F. CRISIS MANAGEMENT AND PUBLIC RELATIONS

We will pay on your behalf crisis management costs resulting from a public relations event first discovered by you during the policy period.

G. CYBER EXTORTION

We will pay on your behalf cyber extortion expenses resulting from cyber extortion first discovered by you during the policy period.

H. BUSINESS
INTERRUPTION AND
EXTRA EXPENSES

We will pay business interruption loss and extra expenses that you incur during the indemnity period directly resulting from the partial or complete interruption of computer systems for a period longer than the waiting period caused by a security failure or systems failure first discovered by you during the policy period.

The waiting period for any failure of computer systems caused by a denial of service attack will be the period of time set forth in Item 5.H.ii. of the Declarations. The waiting period for all other causes of failure of computer systems will be the period of time set forth in Item 5.H.i. of the Declarations.

I. DIGITAL ASSET RESTORATION

We will pay on your behalf restoration costs that you incur because of the alteration, destruction, damage, theft, loss, or inability to access digital assets directly resulting from a security failure first discovered by you during the policy period.

SP 14 798 0419 Page 2 of 27



J. FUNDS TRANSFER FRAUD

We will pay on your behalf direct funds transfer loss that you incur resulting from a funds transfer fraud first discovered by you during the policy period.

#### SECTION III

EXCLUSIONS – WHAT IS NOT COVERED

This policy does not apply to and **we** will not make any payment for any **claim expenses**, **damages**, **loss**, **regulatory penalties**, **PCI fines and assessments**, or any other amounts directly or indirectly arising out of, resulting from, based upon, or attributable to:

A. BODILY INJURY

Any physical injury, sickness, disease, mental anguish, emotional distress, or death of any person, provided, however, that this exclusion will not apply to any **claim** for mental anguish or emotional distress under Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY.

**B. CONFISCATION** 

Confiscation, nationalization, requisition, destruction of, or damage to any property, **computer system**, software, or electronic data by order of any governmental or public authority.

C. CONTRACTUAL LIABILITY

Any contractual liability or obligation or any breach of contract or agreement either oral or written, provided, however, that this exclusion will not apply:

- with respect to the coverage provided by Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY, and Section II.E, BREACH RESPONSE, to your obligations to maintain the confidentiality or security of personally identifiable information or third party corporate information:
- with respect to the coverage provided by Section II.C, MULTIMEDIA CONTENT LIABILITY, to misappropriation of ideas under implied contract;
- with respect to the coverage provided by Section II.D, PCI FINES AND ASSESSMENTS; and
- 4. to the extent **you** would have been liable in the absence of such contract or agreement.
- D. DIRECTOR & OFFICERS LIABILITY

Any act, error, omission, or breach of duty by any director or officer in the discharge of his or her duty if the **claim** is brought by or on behalf of the **named insured**, a **subsidiary**, or any principals, directors, officers, stockholders, members, or **employees** of the **named insured** or a **subsidiary**.

E. DISCRIMINATION

Any discrimination of any kind.

F. EMPLOYMENT PRACTICES & DISCRIMINATION

Any employer-employee relations, policies, practices, acts, or omissions. However, this exclusion will not apply to a **claim** by a current or former **employee** under Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY or to **breach response costs** under Section II.E, BREACH RESPONSE impacting current or former **employees**.

SP 14 798 0419 Page 3 of 27



# G. FRAUD BY A SENIOR **EXECUTIVE**

Any dishonest, fraudulent, criminal, or malicious act or omission of any senior executive. However, this exclusion does not apply to claim expenses incurred in defending any such claim until and unless a final and non-appealable adjudication establishes that a senior executive committed such dishonest, fraudulent, criminal, or malicious act or omission, at which time the named insured will reimburse us for all claim **expenses we** incurred or paid in defending such **claim**.

This exclusion will not apply to any insured person who did not allegedly or actually participate in or otherwise be involved in the dishonest, fraudulent. criminal, or malicious act or omission.

H. GOVERNMENTAL ORDERS Any court order or demand requiring you to provide personally identifiable information to any domestic or foreign law enforcement, administrative, regulatory, or judicial body or other governmental authority.

ILLEGAL REMUNERATION Any profit, remuneration, or advantage to which you are not legally entitled. However, this exclusion does not apply to **claim expenses** incurred in defending any such **claim** until and unless a final and non-appealable adjudication establishes the gaining of any profit, remuneration, or advantage to which you are not legally entitled, at which time the named insured will reimburse us for all claim expenses we incurred or paid in defending such claim.

# INSURED VERSUS **INSURED**

Any **claim** made by or on behalf of:

- 1. an **insured** under this Policy; however, this exclusion will not apply to an otherwise covered **claim** made by an **employee** arising from a security failure or data breach;
- any business enterprise in which you have greater than a twenty percent (20%) ownership interest; or
- any parent company or other entity that owns more than twenty percent (20%) of an insured.

# K. INTELLECTUAL **PROPERTY**

Violation or infringement of any intellectual property right or obligation, including:

- infringement of copyright of software, firmware, or hardware;
- misappropriation, misuse, infringement, or violation of any patent or trade secret;
- distribution or sale of, or offer to distribute to sell, any goods, products, or services; or
- other use of any goods, products, or services that infringes or violates any intellectual property law or right relating to the appearance, design, or function of any goods, products, or services;

however, this exclusion will not apply to Section II.C, MULTIMEDIA CONTENT LIABILITY, for an otherwise covered claim for a multimedia wrongful act, provided that, this exception to exclusion K. INTELLECTUAL PROPERTY shall not apply to any violation or infringement of any intellectual property right or obligation described in items 1. and 2. above.

Page 4 of 27 SP 14 798 0419



L. MERCHANT LIABILITY

Any charge back, interchange fee, discount fee, service related fee, rate, or charge; or liability or fee incurred by **you** due to a merchant service provider, payment processor, payment card company, or bank reversing or freezing payment transactions, except that this exclusion will not apply to coverage afforded under Section II.D, PCI FINES AND ASSESSMENTS.

M. NATURAL DISASTER

Any physical event or natural disaster, including fire, flood, earthquake, volcanic eruption, explosion, lightning, wind, hail, tidal wave, and landslide.

N. NUCLEAR

Any exposure or threatened exposure to any radioactive matter or any form of radiation or contamination by radioactivity of any kind or from any source. This exclusion applies regardless of whether any other causes, events, materials, or products contributed concurrently or in any sequence to the **claim** or **incident**, or the liability or legal obligation alleged or existing.

O. POLLUTANTS

Any:

- discharge, dispersal, seepage, migration, release, or escape of pollutants, or any threatened discharge, seepage, migration, release, or escape of pollutants; or
- 2. request, demand, order, or statutory or regulatory requirement that you or others detect, report, test for, monitor, clean up, remove, remediate, contain, treat, detoxify, or neutralize, or in any way respond to, or assess the effects of pollutants; including any claim, suit, notice, or proceeding by or on behalf of any governmental authority or quasi-governmental authority, a potentially responsible party or any other person or entity for any amounts whatsoever because of detecting, reporting, testing for, monitoring, cleaning up, removing, remediating, containing, treating, detoxifying, or neutralizing, or in any way responding to, or assessing the effects of pollutants.

This exclusion applies regardless of whether any other causes, events, materials, or products contributed concurrently or in any sequence to the **claim** or **incident**, or the liability or legal obligation alleged or existing.

- P. PRIOR KNOWLEDGE
- any incident, act, error, or omission that any senior executive on or before the continuity date knew or could have reasonably foreseen might be the basis of a claim or loss under this Policy; or
- any claim, incident, or circumstance which has been the subject of any notice given to the insurer of any other policy in force prior to the inception date of this Policy.

Q. RECALL

Any withdrawal, recall, inspection, adjustment, removal, or disposal of any property, tangible or intangible, including **computer systems** and their component parts, mobile devices, and mechanical equipment.

SP 14 798 0419 Page 5 of 27



R. REPAIR

Any repair, replacement, recreation, restoration, or maintenance of any property, tangible or intangible, including **computer systems** and their component parts, mobile devices, and mechanical equipment. This exclusion does not apply to **damages** that **you** are legally obligated to pay resulting from a **claim** and that are otherwise covered under this Policy, or to coverage afforded under Sections II.H, BUSINESS INTERRUPTION AND EXTRA EXPENSES, and II.I, DIGITAL ASSET RESTORATION.

S. RETROACTIVE DATE

Any **incident**, act, error, or omission that took place prior to the **retroactive date**, or any related or continuing acts, errors, omissions, or **incidents** where the first such act, error, omission, or **incident** first took place prior to the **retroactive date**.

T. TANGIBLE PROPERTY

Any injury or damage to, destruction, impairment, or loss of use of any tangible property, including any computer hardware rendered unusable by a **security failure**.

U. THIRD PARTY
MECHANICAL FAILURE

Electrical, mechanical failure, or interruption (including blackouts, brownouts, power surge, or outage) or other utility failure, interruption, or power outage, of a third party, including telecommunications and other communications, internet service, website hosts, server services, satellite, cable, electricity, gas, water, or other utility or power service providers. However, this exclusion will not apply to business interruption loss under Section II.H, BUSINESS INTERRUPTION AND EXTRA EXPENSES, where such loss arises directly from the service provider directly experiencing their own security failure.

V. UNFAIR TRADE PRACTICE

Any false, unlawful, deceptive, or unfair trade practices; however, this exclusion does not apply to a **claim** under Section II.B, REGULATORY DEFENSE AND PENALTIES arising from a **security failure** or **data breach**.

W. VIOLATION OF ACTS/LAWS

Any violation of:

- 1. the Employee Retirement Income Security Act of 1974 (ERISA);
- the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Act of 1940, and any other federal or state securities laws;
- the Organized Crime Control Act of 1970 (RICO);
- the Controlling the Assault of Non-Solicited Pornography and Marketing Act of 2003 (CAN-SPAM);
- 5. Telephone Consumer Protection Act (TCPA);
- 6. the Sherman Anti-Trust Act, the Clayton Act, or any price fixing, restraint of trade, or monopolization statute; or
- 7. any similar local, state, federal, common, or foreign laws or legislation to the laws described in 1. through 6. above.

X. WAR AND TERRORISM

War, invasion, acts of foreign enemies, terrorism, hostilities, civil war, rebellion, revolutions, insurrection, military, or usurped power; however, this exclusion will not apply to **cyber terrorism**.

## SECTION IV

SP 14 798 0419 Page 6 of 27



YOUR OBLIGATIONS AS AN INSURED

WHEN THERE IS A CLAIM OR INCIDENT

You must provide **us** written notice of a **claim** or **incident** through the persons named in Item 8. of the Declarations as soon as practicable once such **claim** or **incident** is known to a **senior executive**. In no event will such notice to **us** be later than: (i) the end of the **policy period**; (ii) or 60 days after the end of the **policy period** for **claims** made against you or **incidents** discovered by **you** in the last 30 days of the **policy period**.

WHEN THERE IS A CIRCUMSTANCE

If during the **policy period**, **you** become aware of any circumstances that could reasonably be expected to give rise to a **claim**, **you** may give written notice to **us** through the persons named in Item 8. of the Declarations as soon as practicable during the **policy period**. Such notice must include:

- a detailed description of the act, event, security failure, or data breach that could reasonably be the basis for a claim;
- the details of how you first became aware of the act, event, security failure, or data breach; and
- 3. the identity of potential claimants.

Any **claim** arising out of a circumstance reported under this Section will be deemed to have been made and reported at the time written notice complying with the above requirements is provided to **us**.

**DUTY TO COOPERATE** 

We will have the right to make any investigation we deem necessary, and you will cooperate with us in all investigations, respond to reasonable requests for information, and execute all papers and render all assistance as requested by us. In addition, you will make reasonable efforts to promptly address any computer systems vulnerabilities that a senior executive becomes aware of during the policy period. You will also cooperate with counsel in the defense of all claims and response to all incidents and provide all information necessary for appropriate and effective representation.

With respect to Section II.G, CYBER EXTORTION, **you** must make every reasonable effort not to divulge the existence of this coverage, without first seeking **our** prior consent.

OBLIGATION TO NOT INCUR ANY EXPENSE OR ADMIT LIABILITY **You** will not admit liability, make any payment, assume any obligation, incur any expense, enter into any settlement, stipulate to any judgment, or award or dispose of any **claim** without **our** prior written consent, except as specifically provided in Section V, CLAIMS PROCESS. Compliance with **breach notice law** will not be considered as an admission of liability for purposes of this paragraph.

Expenses incurred by **you** in assisting and cooperating with **us** do not constitute **claim expenses** or **loss** under this Policy.

SP 14 798 0419 Page 7 of 27



OBLIGATION TO PRESERVE OUR RIGHT OF SUBROGATION

In the event of any payment by **us** under this Policy, **we** will be subrogated to all of **your** rights of recovery. **You** will do everything necessary to secure and preserve such subrogation rights, including the execution of any documents necessary to enable **us** to bring suit in **your** name. **You** will not do anything after an **incident** or event giving rise to a **claim** or **loss** to prejudice such subrogation rights without first obtaining **our** consent.

AUTHORIZATION OF NAMED INSURED TO ACT ON BEHALF OF ALL INSUREDS

It is agreed that the **named insured** shall act on behalf of all **insureds** with respect to the giving of notice of a **claim**, giving and receiving of notice of cancellation and non-renewal, payment of premiums and receipt of any return premiums that may become due under this Policy, receipt and acceptance of any endorsements issued to form a part of this Policy, exercising or declining of the right to tender the defense of a **claim** to **us**, and exercising or declining to exercise of any right to an Optional Extended Reporting Period.

SECTION V

**CLAIMS PROCESS** 

**DEFENSE** 

**We** will have the right and duty to defend, subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy:

- 1. any **claim** against **you** seeking **damages** that are payable under the terms of this Policy; or
- 2. under Section II.B, REGULATORY DEFENSE AND PENALTIES, any claim in the form of a regulatory proceeding.

**You** have the right to select defense counsel from **our** Panel Providers. If **you** would like to retain defense counsel that is not on **our** list of Panel Providers, such counsel will be mutually agreed upon between **you** and **us**, which agreement will not be unreasonably withheld.

We will pay claim expenses incurred with our prior written consent with respect to any claim seeking damages or regulatory penalties payable under this Policy. We will have no obligation to pay claim expenses until you have satisfied the applicable Retention.

The Limits of Liability of this Policy will be reduced and may be completely exhausted by payment of **claim expenses**. **Our** duty to defend ends once the applicable Limit of Liability is exhausted, or after deposit of the amount remaining on the applicable Limit of Liability in a court of competent jurisdiction. Upon such payment, **we** will have the right to withdraw from the defense of the **claim**.

RIGHT TO ASSOCIATE

**We** have the right, but not the duty, to associate in the investigation and response to any **incident**, including participation in the formation of strategy and review of forensic investigations and reports.

SP 14 798 0419 Page 8 of 27



PRE-CLAIM ASSISTANCE

If we are provided with notice of an incident or of a circumstance that is not yet a claim or incident under Section IV, YOUR OBLIGATIONS AS AN INSURED, and you request our assistance to mitigate against such a claim or incident, we may, in our discretion, agree to pay for up to the amount shown in Item 6. of the Declarations in legal, forensic, and IT fees. Any such fees must be incurred with our prior consent by an attorney or consultant we have mutually agreed upon. Such attorney's and consultant's fees will be considered claim expenses or loss and will be subject to the Limits of Liability that would be applicable if a covered claim is made, and is also subject to the Policy's Aggregate Limit of Liability.

**SETTLEMENT** 

If **you** refuse to consent to any settlement or compromise recommended by **us** and acceptable to the claimant, **our** liability for such **claim** will not exceed:

- the amount for which such claim could have been settled, less the retention, plus claim expenses incurred up to the time of such refusal; and
- fifty percent (50%) of claim expenses incurred after such settlement was refused by you, plus fifty percent (50%) of damages and regulatory penalties in excess of the amount such claim could have settled under such settlement.

In this event, **we** will have the right to withdraw from the further defense of such **claim** or **regulatory proceeding** by tendering control of the defense thereof to **you**. The operation of this paragraph will be subject to the Limits of Liability and Retention provisions of this Policy.

SETTLEMENT WITHIN RETENTION

We agree that you may settle any claim where the total loss, damages, regulatory penalties, PCI fines and assessments, and claim expenses do not exceed the applicable Retention, provided the entire claim is resolved and you obtain a full release from all claimants.

SP 14 798 0419 Page 9 of 27



PROOF OF LOSS

With respect to **business interruption loss** and **extra expenses**, **you** must complete and sign a written, detailed, and affirmed proof of loss within 90 days after **your** discovery of the **computer systems** failure (unless such period has been extended by the underwriters in writing) which will include, at a minimum, the following information:

- 1. a full description of the circumstances, including, without limitation, the time, place, and cause of the **loss**;
- a detailed calculation of any business interruption loss and extra expenses; and all underlying documents and materials that reasonably relate to or form part of the basis of the proof of such business interruption loss and extra expenses.

Any costs incurred by **you** in connection with establishing or proving **business interruption loss** or **extra expenses**, including preparing a proof of loss, will be **your** obligation and is not covered under this Policy.

Solely with respect to verification of **business interruption loss**, **you** agree to allow **us** to examine and audit **your** books and records that relate to this Policy at any time during the **policy period** and up to 12 months following a **loss**.

# SECTION VI

LIMITS OF LIABILITY AND RETENTION

LIMITS OF LIABILITY

The Aggregate Limit of Liability set forth in Item 4. of the Declarations is the maximum amount we will be liable to pay for all damages, loss, PCI fines and assessments, regulatory penalties, claim expenses, and other amounts under this Policy, regardless of the number of claims, incidents, or insureds.

The Limits of Liability set forth in Item 5. of the Declarations is the maximum amount we will be liable to pay for all **damages**, **loss**, **PCI fines and assessments**, **regulatory penalties**, **claim expenses**, and other amounts under each Insuring Agreement, regardless of the number of **claims**, **incidents**, or **insureds**. Such Limits of Liability are part of, and not in addition to, the Aggregate Limit of Liability. The reference to applicable Limits of Liability herein refers to each participating Insurer's individual Quota Share Limit of Liability as stated in Item 7. of the Declarations.

**Our** Limits of Liability for an Optional Extended Reporting Period, if applicable, will be part of, and not in addition to the Aggregate Limit of Liability set forth in Item 4. of the Declarations.

SP 14 798 0419 Page 10 of 27



#### RETENTION

**We** will only be liable for those amounts payable under this Policy which are in excess of the applicable Retention(s). Such Retention(s) must be paid by **you** and cannot be insured.

In the event that damages, PCI fines and assessments, regulatory penalties, claim expenses, breach response costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, restoration costs, or other amounts arising out of a claim or incident are subject to more than one Retention, the applicable Retention amount will apply to such damages, PCI fines and assessments, regulatory penalties, claim expenses, breach response costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, restoration costs, or other amounts, provided that the sum of such Retention amounts will not exceed the largest applicable Retention amount.

SECTION VII

CANCELLATION AND OPTIONAL EXTENDED REPORTING PERIOD

SP 14 798 0419 Page 11 of 27



CANCELLATION AND NON-RENEWAL We may cancel or elect not to renew this Policy by mailing to the **named insured** at the address shown in Item 1. of the Declarations, written notice stating when the cancellation or non-renewal will be effective. Where permitted by applicable law, we may provide such written notice of cancellation or non-renewal by electronic transmission. Such cancellation or non-renewal will not be less than sixty (60) days after such notice is mailed (or ten (10) days thereafter when cancellation is due to non-payment of premium or fraud or material misrepresentation). The mailing of such notice as aforesaid will be sufficient proof of notice and this Policy will terminate at the date and hour specified in such notice.

This Policy may be cancelled by **us** for non-payment of premium, or by fraud or material misrepresentation by **you** in the **application** or other information provided to induce **us** to issue this Policy; or fraud by **you** in connection with the submission of any **claim** or **incident** for coverage under this Policy.

This Policy may be cancelled by the **named insured** by surrender of this Policy to **us** or by giving written notice to **us** stating when thereafter such cancellation will be effective.

If this Policy is cancelled in accordance with the paragraphs above, the earned premium will be computed pro rata, but the premium will be deemed fully earned if any **claim**, **incident**, or any circumstance that could reasonably be expected to give rise to a **claim**, is reported to **us** on or before the date of cancellation.

If **we** elect not to renew this Policy, **we** shall mail to **you** written notice thereof at least sixty (60) days prior to the expiration of the **policy period**.

We have no obligation to renew this Policy.

SP 14 798 0419 Page 12 of 27



# OPTIONAL EXTENDED REPORTING PERIOD

In the event of cancellation or non-renewal of this Policy, by either the **named insured** or **us**, for reasons other than fraud or material misrepresentation in the **application** for this Policy, or non-payment of premium or Retention, the **named insured** will have the right, upon payment in full of an additional premium, to purchase an Optional Extended Reporting Period under this Policy, subject to all terms, conditions, limitations of, and any endorsements to this Policy, for a period of either:

- a. one year for an additional premium of 100% of the total annual premium; or
- b. two years for an additional premium of 150% of the total annual premium; or
- c. three years for an additional premium of 200% of the total annual premium

following the effective date of such cancellation or non-renewal.

Such Optional Extended Reporting Period applies only to a **claim** first made against you during the Optional Extended Reporting Period arising out of any act, error, or omission committed on or after the **retroactive date** and before the end of the **policy period**, subject to the Retention, Limits of Liability, exclusions, conditions, and other terms of this Policy. The offer of renewal terms, conditions, Limits of Liability, and/or premiums different from those of this Policy will not constitute a cancellation or refusal to renew.

The Optional Extended Reporting Period will terminate on the effective date and hour of any other insurance issued to the **named insured** or the **named insured's** successor that replaces in whole or in part the coverage afforded by the Optional Extended Reporting Period.

The **named insured's** right to purchase the Optional Extended Reporting Period must be exercised in writing no later than sixty (60) days following the cancellation or non-renewal date of this Policy, and must include payment of premium for the applicable Optional Extended Reporting Period as well as payment of all premiums due to **us**. If such written notice is not given to **us**, the **named insured** will not, at a later date, be able to exercise such right.

At the commencement of any Optional Extended Reporting Period, the entire premium thereafter will be deemed earned and in the event the **named insured** terminates the Optional Extended Reporting Period before its expiring date, **we** will not be liable to return any portion of the premium for the Optional Extended Reporting Period.

The fact that the time to report **claims** under this Policy may be extended by virtue of an Optional Extended Reporting Period will not in any way increase the Limits of Liability, and any amounts incurred during the Optional Extended Reporting Period will be part of, and not in addition to

SP 14 798 0419 Page 13 of 27



the Limits of Liability as stated in the Declarations. The Optional Extended Reporting Period will be renewable at **our** sole option.

SECTION VIII

SANCTIONS This Policy does not apply to the extent that trade or economic sanctions or

other laws or regulations prohibit us from providing insurance, including

but not limited to payment of claims.

SECTION IX

DEFINITIONS Words and phrases that appear in lowercase bold in this Policy have the

meanings set forth below:

Application means all applications, including any attachments thereto and

supplemental information, submitted by or on behalf of the **named insured** to **us** in connection with the request for or underwriting of this Policy, or any prior policy issued by **us** of which this Policy is a renewal

thereof.

Breach notice law means any statute or regulation, including from the United States,

European Union, or other country that requires: (i) notice to persons whose **personally identifiable information** was, or reasonably considered likely to have been, accessed or acquired by an unauthorized person; or (ii) notice

to regulatory agencies of such incident.

SP 14 798 0419 Page 14 of 27



Breach response costs

means the following reasonable and necessary costs **you** incur with **our** prior written consent in response to an actual or suspected **security failure** or **data breach**:

- 1. computer forensic professional fees and expenses to determine the cause and extent of a **security failure**;
- costs to notify individuals affected or reasonably believed to be affected by such security failure or data breach, including printing costs, publishing costs, postage expenses, call center costs, and costs of notification via phone or e-mail;
- 3. costs to provide government mandated public notices related to such **security failure** or **data breach**;
- 4. legal fees and expenses to advise you in connection with your investigation of a security failure or data breach and to determine whether you are legally obligated under a breach notice law to notify applicable regulatory agencies or individuals affected or reasonably believed to be affected by such security failure or data breach;
- 5. legal fees and expenses to advise you in complying with Payment Card Industry ("PCI") operating regulation requirements for responding to a security failure or data breach compromising payment card data, and the related requirements under a merchant services agreement (this clause does not include any fees or expenses incurred in any legal proceeding, arbitration, or mediation, for any advice in complying with any PCI rules or regulations other than for assessment of PCI fines and assessments for a covered security failure or data breach, or to remediate the breached computer systems); and
- costs to provide up to one year (or longer if required by law) of a credit or identity monitoring program to individuals affected by such security failure or data breach.

**Breach response costs** must be incurred within one year of **your** discovery of an actual or suspected **security failure** or **data breach**. **You** have **our** prior consent to incur **breach response costs** in the form of computer forensic fees under paragraph 1. and legal fees under paragraphs 4. and 5. with any vendor on **our** list of Panel Providers.

Business interruption loss

#### means:

- the net profit that would have been earned before income taxes, or net loss that would not have been incurred, directly due to the partial or complete interruption of computer systems; and
- 2. continuing normal operating expenses, including payroll.

Provided, however, that **business interruption loss** shall not include net profit that would likely have been earned as a result of an increase in volume due to favorable business conditions caused by the impact of network security failures impacting other businesses, loss of market, or any other consequential loss.

SP 14 798 0419 Page 15 of 27



Claim means:

- 1. a written demand for money or services, including the service of a suit or institution of arbitration proceedings;
- with respect to coverage provided under Section II.B, REGULATORY DEFENSE AND PENALTIES, a regulatory proceeding; and
- a written request or agreement to toll or waive a statute of limitations relating to a potential **claim** described in paragraph 1 above.

All **claims** that have a common nexus of fact, circumstance, situation, event, transaction, or cause, or a series of related facts, circumstances, situations, events, transactions, or causes will be considered a single **claim** made against **you** on the date the first such **claim** was made.

Claim expenses

means:

- 1. reasonable and necessary fees charged by an attorney to which **we** have agreed to defend a **claim**;
- all other fees, costs, and charges for the investigation, defense, and appeal of a claim, if incurred by us or by you with our prior written consent; and
- 3. premiums on appeal bonds, provided that **we** will not be obligated to apply for or furnish such appeal bonds.

**Claim expenses** do not include salary, charges, wages, or expenses of any **senior executive** or **employee**, or costs to comply with any court or regulatory orders, settlements, or judgments.

Computer systems

means:

- 1. computers and related peripheral components, including Internet of Things (IoT) devices;
- 2. systems and applications software;
- 3. terminal devices;
- 4. related communications networks;
- mobile devices (handheld and other wireless computing devices);
- storage and back-up devices

by which electronic data is collected, transmitted, processed, stored, backed up, retrieved, and operated by **you** on **your** own behalf. **Computer systems** includes items 1. to 6. above that are operated by a third party vendor, but only for providing hosted computer application services to **you** pursuant to a written contract.

Continuity date

means the date specified in Item 10. of the Declarations. Provided, if a **subsidiary** is acquired during the **policy period**, the **continuity date** for such **subsidiary** will be the date the **named insured** acquired such **subsidiary**.

SP 14 798 0419 Page 16 of 27



Crisis management costs

means the following reasonable fees or expenses agreed to in advance by us, in our discretion to mitigate covered damages or loss due to a public relations event:

- 1. a public relations or crisis management consultant;
- media purchasing, or for printing or mailing materials intended to inform the general public about the **public relations event**;
- providing notifications to individuals where such notifications are not required by breach notice law, including notices to your nonaffected customers, employees, or clients; and
- 4. other costs approved in advance by **us**.

Cyber extortion

means any threat made by an individual or organization against **you** expressing the intent to:

- transfer, pay, or deliver any funds or property belonging to you, or held by you on behalf of others, using a computer system without your permission, authorization, or consent;
- access, acquire, sell, or disclose non-public information in your care, custody, or control, provided such information is stored in an electronic medium in a computer system and is retrievable in a perceivable form;
- alter, damage, or destroy any computer program, software, or other electronic data that is stored within a computer system:
- maliciously or fraudulently introduce malicious code or ransomware into a computer system; or
- 5. initiate a denial of service attack on a computer system;

where such threat is made for the purpose of demanding payment of money, securities, Bitcoin, or other virtual currencies from **you**.

Cyber extortion expenses

means the following reasonable and necessary costs incurred with **our** prior written consent:

- money, securities, Bitcoin, or other virtual currencies paid at the direction and demand of any person committing cyber extortion and costs incurred solely in, and directly from, the process of making or attempting to make such a payment; and
- 2. reasonable and necessary costs, fees, and expenses to respond to a **cyber extortion**.

The value of **cyber extortion expenses** will be determined as of the date such **cyber extortion expenses** are paid.

Cyber terrorism

means the premeditated use, or threatened use, of disruptive activities against **computer systems** by any person, group, or organization, committed with the intention to harm or intimidate **you** to further social, ideological, religious, or political objectives. However, **cyber terrorism** does not include any activity which is part of or in support of any military action, war, or war-like operation.

SP 14 798 0419 Page 17 of 27



## **Damages**

means a monetary judgment, award that **you** are legally obligated to pay, or settlement agreed to by **you** and **us**. **Damages** does not mean the following:

- 1. future profits, restitution, disgorgement of profits, or unjust enrichment, or the costs of complying with orders granting injunctive or equitable relief;
- return or offset of fees, charges, or commissions charged by or owed to you for goods or services already provided or contracted to be provided;
- civil or criminal fines or penalties, civil or criminal sanctions, liquidated damages, payroll or other taxes, or loss of tax benefits, or amounts or relief uninsurable under applicable law;
- any damages which are a multiple of compensatory damages, or punitive or exemplary damages, unless insurable by law in any applicable jurisdiction that most favors coverage for such punitive or exemplary damages;
- 5. discounts, coupons, prizes, awards, or other incentives offered by **you**;
- 6. fines, costs, assessments, or other amounts **you** are responsible to pay under a **merchant services agreement**; or
- 7. any amounts for which **you** are not liable, or for which there is no legal recourse against **you**.

Data breach

means the acquisition, access, theft, or disclosure of **personally identifiable information** by a person or entity, or in a manner, that is unauthorized by **you**.

Denial of service attack

means a deliberate or malicious attack that makes a **computer system** unavailable to its intended users by temporarily or indefinitely disrupting services of a host that **you** use.

Digital asset

means any of **your** electronic data or computer software. **Digital assets** do not include computer hardware of any kind.

**Employee** 

means any past, present, or future:

- person employed by the **named insured** or **subsidiary** as a permanent, part-time, seasonal, leased, or temporary employee, or any volunteer; and
- 2. senior executive:

but only while acting on behalf of the **named insured** or **subsidiary** and in the scope of the business operations of the **named insured** or **subsidiary**.

SP 14 798 0419 Page 18 of 27



Extra expenses

means **your** reasonable and necessary extra expenses incurred to avoid or minimize a **business interruption loss**, including:

- the reasonable and necessary additional costs of sourcing your products or services from alternative sources in order to meet contractual obligations to supply your customers and clients;
- the reasonable and necessary additional costs of employing contract staff or overtime costs for employees, including your internal IT department, in order to continue your business operations which would otherwise have been handled in whole or in part by the computer systems or service provider; and
- the reasonable and necessary additional costs of employing specialist consultants, including IT forensic consultants, in order to diagnose and fix the security failure or systems failure.

Provided, however, that such expenses do not exceed the amount of loss that otherwise would have been payable as **business interruption loss**.

**Extra expenses** does not mean and will not include costs for better computer systems or services than **you** had before the **security failure** or **systems failure**, including upgrades, enhancements, and improvements. However, this shall not apply if the cost for the most current version of a computer system is substantially equivalent to (or less than) the original cost of the **computer system you** had before the **security failure** or **systems failure** took place.

Funds transfer fraud

means a fraudulent instruction transmitted by electronic means, including through social engineering, to **you** or **your** financial institution directing **you**, or the financial institution, to debit an account of the **named insured** or **subsidiary** and to transfer, pay, or deliver money or securities from such account, which instruction purports to have been transmitted by an **insured** and impersonates **you** or **your** vendors, business partners, or clients, but was transmitted by someone other than **you**, and without **your** knowledge or consent. The financial institution does not include any such entity, institution, or organization that is an **insured**.

Funds transfer loss

## means:

- loss of money or securities directly resulting from funds transfer fraud; and
- 2. reasonable and necessary costs, fees, and expenses to respond to funds transfer fraud.

**Funds transfer loss** does not mean and will not include the loss of personal money or securities of **your employees**.

SP 14 798 0419 Page 19 of 27



Incident

means cyber extortion, data breach, funds transfer fraud, public relations event, security failure, or systems failure.

All **incidents** that have a common nexus of fact, circumstance, situation, event, transaction, or cause, or series of related facts, circumstances, situations, events, transactions, or causes will be considered a single **incident** occurring on the date the first such **incident** occurred.

Indemnity period

means the time period that:

- begins on the date and time that the partial or complete interruption of computer systems first occurred; and
- ends on the earlier of the date and time that the interruption to your business operations resulting from such interruption of computer systems: (i) ends; or (ii) could have ended if you had acted with due diligence and dispatch.

However, in no event shall the **indemnity period** exceed 180 days.

Insured, you, or your

means the **named insured**, a **subsidiary**, **senior executives**, and **employees**.

Loss

means breach response costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, and restoration costs.

Malicious code

means any software program, code, or script specifically designed to create system vulnerabilities and destroy, alter, steal, contaminate, or degrade the integrity, quality, or performance of:

- electronic data used or stored in any computer system or network; or
- 2. a computer network, any computer application software, or computer operating system or related network.

Media content

means any data, text, sounds, numbers, images, graphics, videos, streaming content, webcasts, podcasts, or blogs but does not mean computer software or the actual goods, products, or services described, referenced, illustrated, or displayed in such **media content**.

Merchant service agreement

means any agreement between the **you** and a financial institution, payment card company, payment card processor, or independent service operator, that enables **you** to accept credit cards, debit cards, prepaid cards, or other payment cards for payments or donations.

SP 14 798 0419 Page 20 of 27



#### Multimedia wrongful act

means any of the following actually or allegedly committed by **you** in the ordinary course of **your** business in gathering, communicating, reproducing, publishing, disseminating, displaying, releasing, transmitting, or disclosing **media content**, including social media authorized by **you**:

- defamation, libel, slander, trade libel, infliction of emotional distress, outrage, outrageous conduct, or other tort related to disparagement or harm to the reputation or character of any person or organization;
- 2. violation of the rights of privacy of an individual, including false light and public disclosure of private facts;
- invasion or interference with an individual's right of publicity, including commercial appropriation of name, persona, voice, or likeness;
- 4. plagiarism, piracy, or misappropriation of ideas under implied contract;
- 5. infringement of copyright, domain name, trademark, trade name, trade dress, logo, title, metatag, slogan, service mark, or service name: or
- 6. improper deep-linking or framing within electronic content.

Named insured

means the individual, partnership, entity, or corporation designated as such in Item 1. of the Declarations, or by endorsement to this Policy.

PCI fines and assessments

means the direct monetary fines and assessments for fraud recovery, operational expenses including card reissuance fees and notification of cardholders, and case management fees owed by **you** under the terms of a **merchant services agreement**, but only where such fines or assessments result from a **security failure**. **PCI fines and assessments** will not include any charge backs, interchange fees, discount fees, or other services related fees, rates, or charges.

Personally identifiable information

means any information about an individual that is required by any local, state, federal, or foreign law or regulation to be protected from unauthorized access, acquisition, or public disclosure.

Policy period

means the period of time between the inception date shown in the Declarations and the effective date of termination, expiration, or cancellation of this Policy and specifically excludes any Optional Extended Reporting Period.

SP 14 798 0419 Page 21 of 27



#### **Pollutants**

means any solid, liquid, gaseous, or thermal irritant or contaminant exhibiting hazardous characteristics as is or may be identified on any list of hazardous substance issued by the United States Environmental Protection Agency, or any state, local, or foreign counterpart, including gas, acids, alkalis, chemicals, odors, noise, lead, petroleum or petroleum-containing products, heat, smoke, vapor, soot, fumes, radiation, asbestos or asbestos-containing products, waste (including material to be recycled, reconditioned, or reclaimed), electric, magnetic, or electromagnetic field of any frequency, as well as any air emission, wastewater, sewage, infectious medical waste, nuclear materials, nuclear waste, mold, mildew, fungus, bacterial matter, mycotoxins, spores, scents or by-products and any nonfungal micro-organism, or non-fungal colony form organism that causes infection or disease.

Privacy liability

#### means:

- 1. **your** actual or alleged failure to timely disclose a **security failure** or **data breach** resulting in a violation of any **breach notice law**;
- your failure to comply with those provisions in your privacy policy that:
  - a. mandate procedures to prevent the loss of personally identifiable information;
  - b. prohibit or restrict disclosure, sharing, or selling of an individual's **personally identifiable information**; or
  - require you to give access to personally identifiable information or to amend or change personally identifiable information after a request is made by the concerning individual;

provided that no **senior executive** knew of or had reason to know of any such conduct; or

 your failure to administer an identity theft prevention program or an information disposal program pursuant to 15 U.S.C. 1681, as amended, or any similar state or federal law.

Privacy policy

means any public written statements that set forth **your** policies, standards, and procedures for the collection, use, disclosure, sharing, dissemination, and correction or supplementation of, and access to, **personally identifiable information**.

Public relations event

# means:

- the publication or imminent publication in a newspaper (or other general circulation print publication), on radio or television, or electronic news website (but not including social media) of a covered **claim** under this Policy; or
- a security failure or data breach that results in covered breach response costs under this Policy or which reasonably may result in a covered claim under the Policy.

SP 14 798 0419 Page 22 of 27



Ransomware

means any **malicious code** designated to block **your** access to **computer systems** or **digital assets**, delete or otherwise harm the **computer system** or **digital assets**, or cause a **security failure**, until a sum of money is paid.

Regulatory penalties

means monetary fines and penalties imposed in a **regulatory proceeding** to the extent insurable under applicable law.

#### Regulatory penalties will not mean any:

- 1. costs to comply with injunctive relief;
- costs to establish or improve privacy or security practices; or
- 3. audit, reporting, or compliance costs.

Regulatory proceeding

means a request for information, civil investigative demand, or civil proceeding commenced by service of a complaint or similar proceeding brought by or on behalf of the Federal Trade Commission, Federal Communications Commission, or any federal, state, local, or foreign governmental entity in such entity's regulatory or official capacity in connection with such proceeding.

**Regulatory proceeding** does not include the Security and Exchange Commission (SEC) and similar federal, state, local, or foreign governmental entity.

Restoration costs

means the reasonable and necessary costs **you** incur to replace, restore, or recreate **digital assets** to the level or condition at which they existed prior to a **security failure**. If such **digital assets** cannot be replaced, restored, or recreated, then **restoration costs** will be limited to the actual, reasonable, and necessary costs **you** incur to reach this determination. **Restoration costs** do not include:

- any costs or expenses incurred to update, upgrade, replace, restore, repair, recall, or otherwise improve the digital assets to a level beyond that which existed prior to the security failure;
- any costs or expenses incurred to identify, remove, or remediate computer program errors or vulnerabilities, or costs to update, upgrade, replace, restore, maintain, or otherwise improve any computer system; or
- the economic or market value of any digital assets, including trade secrets, or the costs to re-perform any work product contained within any digital assets.

**Restoration costs** does not mean and will not include costs for better computer systems or services than **you** had before the **security failure**, including upgrades, enhancements, and improvements. However, this shall not apply if the cost for the most current version of a computer system is substantially equivalent to (or less than) the original cost of the **computer system** you had before the **security failure** took place.

Retroactive date

means the date specified in Item 9. of the Declarations.

SP 14 798 0419 Page 23 of 27



Security failure

means the failure of security of computer systems which results in:

- acquisition, access, theft, or disclosure of personally identifiable information or third party corporate information in your care, custody, or control and for which you are legally liable;
- loss, alteration, corruption, or damage to software, applications, or electronic data existing in computer systems;
- transmission of malicious code from computer systems to third party computer systems that are not owned, operated, or controlled by the named insured or subsidiary; or
- a denial of service attack on the named insured's or subsidiary's computer systems; or
- access to or use of computer systems in a manner that is not authorized by you, including when resulting from the theft of a password.

**Security failure** does not mean and will not include any failure of computers, related peripheral components, or mobile devices that are owned or leased by an **employee** and not used for the business operations of the **named insured** or **subsidiary**.

Senior executive

means any partner, principal, director, executive board member, in-house counsel, risk manager, chief information officer, chief information security officer, chief privacy officer, chief financial officer, chief executive officer, chief operating officer, or functional equivalent, but only while acting on **your** behalf in the scope of **your** business operations.

Service provider

means any third party that is responsible for the processing, maintenance, protection, or storage of **digital assets** pursuant to a written contract.

SP 14 798 0419 Page 24 of 27



## Subsidiary

means any organization in which the named insured:

- 1. owns either directly or indirectly 50% or more of the outstanding voting stock; or
- 2. has recognized the revenues in the **application**.

An organization ceases to be a **subsidiary** on the date, during the **policy period**, that the **named insured's** ownership, either directly or indirectly, ceases to be 50% of the outstanding voting stock.

The **named insured** will give written notice to **us** of any acquisition or creation of an organization with ownership interest greater than 50%, no later than sixty (60) days after the effective date of such acquisition or creation. Automatic coverage of such organization is granted until the end of the **policy period** or for 90 days, whichever is the earlier, subject to the following criteria:

- 1. the newly created or acquired **subsidiary** has substantially similar business operations;
- the new subsidiary's gross revenue is equal to or less than 10% of the total gross revenue the named insured has listed on the application; and
- prior to the effective date of such acquisition or creation, no senior executive of the named insured or of the acquired or created organization, knew or could have reasonably expected that a claim would be made or coverage triggered under any Insuring Agreement in Section II, WHAT WE COVER.

Upon receipt of such acquisition or creation, **we** may, at **our** sole option, agree to appropriately endorse this Policy subject to additional premium and/or change terms and conditions. If the **named insured** does not agree to the additional premium and/or changed terms and conditions, if any, coverage otherwise afforded under this provision for such acquired or created organization will terminate ninety (90) days after the effective date of such acquisition or creation, or at the end of the **policy period**, whichever is the earlier.

SP 14 798 0419 Page 25 of 27



Systems failure

means any:

- unintentional, unplanned, or unexpected computer system disruption, damage, or failure where the proximate cause is not a security failure, loss of or damage to any physical equipment or property, or planned or scheduled outage or maintenance of computer systems or a third party's computer systems (including downtime that is the result of a planned outage lasting longer than initially expected); or
- 2. disruption of **computer systems** by **you**, with **our** written prior consent, in order to mitigate covered **loss** under this Policy.

# Systems failure does not include any:

- failure of a third party technology or cloud service provider that results in an outage that extends beyond your computer systems;
- failure or termination of any core element of internet, telecommunications, or GPS infrastructure that results in a regional, countrywide, or global outage of such infrastructure;
- suspension, cancellation, revocation, or failure to renew any domain names or uniform resource locators;
- failure of power supply and other utilities unless the provision of power and other utility services is under the **named insured's** direct control;
- 5. failure to adequately anticipate or capacity plan for normal and above operational demand for computer systems except where this demand is a denial of service attack:
- government shutdown of systems or services;
- 7. ordinary wear and tear or gradual deterioration of the physical components of **computer systems**; or
- failure or defect in the design, architecture, or configuration of computer systems.

Third party corporate information

means any information of a third party held by **you** which is not available to the general public and is provided to **you** subject to a mutually executed written confidentiality agreement between **you** and the third party or which you are legally required to maintain in confidence. However, **third party corporate information** does not include **personally identifiable information**.

Waiting period

means the number of hours set forth in Item 5. of the Declarations

We, us, or our

means the Company providing this Policy.

SECTION X

OTHER PROVISIONS

SP 14 798 0419 Page 26 of 27



OTHER INSURANCE This Policy will apply excess of any other valid and collectible insurance

available to **you**, including the self-insured retention or deductible portion of that insurance, unless such is written only as specific excess insurance to

this Policy, without contribution by this Policy.

CHOICE OF LAW Any disputes involving this Policy will be resolved applying the law

designated in Item 12. of the Declarations, without reference to that

jurisdiction's choice of law principles.

NO ASSIGNMENT No change in, modification of, or assignment of interest under this Policy

will be effective except when made by written endorsement signed by  ${\it us.}$ 

SP 14 798 0419 Page 27 of 27



# Notice of Available Panel Providers

Coalition policyholders may engage the following Panel Providers upon written notice of a claim or incident. Notice of a claim or incident can be provided to claims@thecoalition.com, at 1.833.866.1337, or through the report a claim button at www.thecoalition.com/claims. Panel Providers available to Coalition policyholders are subject to change. The current list is available at www.thecoalition.com/panel.

Data Breach response – U.S. (recommended attorney in brackets)  Data Breach response – E.U.	Mendes & Mount (Peggy Reetz) Lewis Brisbois (Sean Hoar) Mullen Coughlin (Jennifer Coughlin)  Pinsent Mason (Ian Birdsey)
(recommended attorney in brackets)	
Litigation	Lewis Brisbois Winget Spadafora & Schwartzberg Dentons BakerHostetler
Media Claims	Leopold Petrick & Smith (Louis Petrich) Lewis Brisbois (Elior Shiloh) Duane Morris (Cynthia Counts)
Notification	Epiq Experian
Forensics / Incident Response	Coalition Incident Response Kivu Consulting Crypsis Mandiant Charles River Associates
PR & Crisis Management	Infinite Global Edelman APCO Worldwide
Forensic Accounting	Baker Tilly (formerly RGL)
DDoS Mitigation providers	Cloudflare (cloudflare.com) Incapsula (incapsula.com) Google Project Shield (projectshield.withgoogle.com) Akamai (akamai.com) Fastly (fastly.com)

SP 17 322 0919 Page 1 of 2



Coalition policyholders may engage with the following additional vendors with our prior written approval. Coalition policyholders may also engage vendors not listed with our prior written approval.

Notification	AllClear ID
Forensics/Incident Response	CrowdStrike

SP 17 322 0919 Page 2 of 2



ENDT. NO.: 01

#### **QUOTA SHARE ENDORSEMENT**

Form Number

Effective Date of Endorsement

Named Insured

Association of California Water Agencies Joint Powers Insurance
Authority

Filing Policy Number

Issued by

(Name of Insurance Company)

Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

#### This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

This Policy is issued on a quota share basis. Each insurer will be responsible for payment of a certain percentage share of the Limits of Liability as specified in the Declarations for this Policy as follows:

Quota Share Percentage of each insurer: Arch Specialty Insurance Company 27.5% Ascot Specialty Insurance Company 15.0% Certain Underwriters at Lloyd's, London 17.5% Chaucer Insurance Company DAC 10.0% Fortegra Specialty Insurance Company 30.0%

Each quota share insurers' obligations to you under this Policy are several and not joint and are limited solely to the extent of their individual quota share percentage. The quota share insurers are not responsible for the obligations of any quota share insurer who for any reason does not satisfy all or part of its obligations. None of the quota share insurers has a duty to pay before any of the other quota share insurers. **Claim expenses** are part of and not in addition to the Limits of Liability.

#### Provided that:

- 1. The collective liability of the insurers shall not exceed the Aggregate Policy Limit of Liability as specified in Item 4. of the Declarations.
- 2. The Limit of Liability of each of the insurers individually shall be limited to the pro rata percentage of liability set opposite its name.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 15 629 0218 1 of 1



ENDT. NO.: 02

#### SERVICE OF SUIT ENDORSEMENT

Form Number SP 14 927 0219
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company,
(Name of Insurance Company) Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

It is understood and agreed that in the event **we** fail to pay any amount claimed to be due hereunder, **we**, at the request of the **named insured**, will submit to the jurisdiction of a court of competent jurisdiction within the United States of America. The foregoing shall not constitute a waiver of the right by **us** to remove, remand, or transfer such suit to any other court of competent jurisdiction in accordance with the applicable statutes of the state of United States pertinent hereto. In any suit instituted against **us** upon this contract, **we** will abide by the final decision of such court or of any appellate court in the event of an appeal.

It is further agreed that service of process in such suit may be made upon the Superintendent, Commissioner, or Director of Insurance or other person specified for that purpose in the Statute or his successor or successors in office as their true and lawful attorney upon whom may be served any lawful process in any action, suit, or proceeding instituted by or on behalf of the **named insured** or any beneficiary hereunder arising out of this contract of insurance.

**We** hereby designate the President of Arch Specialty Insurance Company, One Liberty Plaza, 53rd Floor, New York, NY, USA 10006, as the person to who the said Superintendent, Commissioner, or Director of Insurance is authorized to mail such process or a true copy thereof, in compliance with the applicable statutes governing said service of process in the state or jurisdiction in which a cause of action under this contract of insurance arises.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 14 927 0219 1 of 1



ENDT. NO.: 03

# **COMPUTER REPLACEMENT ENDORSEMENT**

Form Number	SP 17 514 0419
Effective Date of Endorsement	July 01, 2023
Named Insured	Association of California Water Agencies Joint Powers Insurance Authority
Filing Policy Number	C-4LQ4-231954-CYBER-2023
Issued by	Arch Specialty Insurance Company,
(Name of Insurance Company)	Ascot Specialty Insurance Company,
	Certain Underwriters at Lloyd's, London,
	Chaucer Insurance Company DAC,
	Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5. of the Declarations is amended to include the following:

Insuring Agreement	Limit/Sub-Limit	Retention/Sub-Retention
CR. COMPUTER REPLACEMENT	\$5,000,000	\$50,000

2. Section II, FIRST PARTY COVERAGES is amended by the addition of the following insuring agreement:

CR. COMPUTER REPLACEMENT	We will pay on your behalf computer replacement costs that you incur as a result of the loss of integrity in the firmware of any computer systems you own or lease due to a security failure first discovered by you during the policy period.
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3. Section IX, DEFINITIONS is amended by the addition of the following definition:

Computer replacement costs	means the reasonable and necessary costs <b>you</b> incur, with <b>our</b> prior written consent, to restore or replace those <b>computer systems</b> directly impacted by a <b>security failure</b> .
	Computer replacement costs do not include breach responses costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, or restoration costs.

SP 17 514 0419 1 of 2



4. For purposes of the coverage provided under this Endorsement only, the definitions of "Computer systems" and "Loss" in Section IX, DEFINITIONS are deleted and replaced with the following:

E033 IITOCCIOTTIX, DEL IIVIT	10NS are deleted and replaced with the following:
Computer systems	means:
	computers and related peripheral components, including Internet of Things (IoT) devices;
	2. systems and applications software;
	3. terminal devices;
	related communications networks;
	<ol><li>mobile devices (handheld and other wireless computing devices); and</li></ol>
	6. storage and back-up devices
	by which electronic data is collected, transmitted, processed, stored, backed up, retrieved, and which are owned by <b>you</b> .
Loss	means breach response costs, business interruption loss, crisis
	management costs, cyber extortion expenses, extra expenses, funds transfer loss, restoration costs, and computer replacement costs.

5. Paragraph T. TANGIBLE PROPERTY, under Section III, EXCLUSIONS – WHAT IS NOT COVERED, is deleted for purposes of the coverage provided under Insuring Agreement, CR. COMPUTER REPLACEMENT.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 514 0419 2 of 2



ENDT. NO.: 04

# REPUTATION REPAIR ENDORSEMENT

Form Number

Effective Date of Endorsement

Named Insured

Association of California Water Agencies Joint Powers Insurance
Authority

Filing Policy Number

Issued by

(Name of Insurance Company)

Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC,
Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

The definition of "Crisis management costs" under Section IX, DEFINITIONS is deleted and replaced with the following:

Crisis management costs	means the following reasonable fees or expenses agreed to in advance by <b>us</b> , in <b>our</b> discretion (such agreement not to be unreasonably withheld) to mitigate harm to <b>your</b> reputation or to a covered <b>loss</b> due to a <b>public relations event</b> :
	a public relations or crisis management consultant;
	<ol><li>media purchasing or for printing or mailing materials intended to inform the general public about the public relations event;</li></ol>
	<ol> <li>providing notifications to individuals where such notifications are not required by breach notice law, including notices to your non-affected customers, employees, or clients;</li> </ol>
	4. other costs approved in advance by <b>us</b> ;
	Provided that any <b>crisis management costs</b> to mitigate harm to <b>your</b> reputation must be incurred within twelve months after the first publication of such <b>public relations event</b> .

All other terms and conditions of this Policy remain unchanged.

SP 14 802 1117 1 of 2



This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 14 802 1117 2 of 2



ENDT. NO.: 05

#### **REPUTATIONAL HARM LOSS**

Form Number	SP 16 383 0718
Effective Date of Endorsement	July 01, 2023
Named Insured	Association of California Water Agencies Joint Powers Insurance Authority
Filing Policy Number	C-4LQ4-231954-CYBER-2023
Issued by	Arch Specialty Insurance Company,
(Name of Insurance Company)	Ascot Specialty Insurance Company,
	Certain Underwriters at Lloyd's, London,
	Chaucer Insurance Company DAC,
	Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5. of the Declarations is amended to include the following:

Insuring Agreement	Limit/Sublimit	Retention
RHL. REPUTATIONAL HARM LOSS	\$5,000,000	Waiting period: 14 days

2. Section II, FIRST PARTY COVERAGES is amended by the addition of the following Insuring Agreement:

REPUTATIONAL HARM LOSS	We will pay reputational harm loss that you incur during the indemnity period solely and directly resulting from an adverse publication first published during the policy period specifically concerning a security failure, data breach, or cyber extortion first discovered by you and reported to us during the policy period.
	The <b>waiting period</b> for any <b>reputational harm loss</b> will be the period of time set forth in Item 5. above.

3. For purposes of the coverage provided under Insuring Agreement, RHL. REPUTATIONAL HARM LOSS only, Section IV, YOUR OBLIGATIONS AS AN INSURED, WHEN THERE IS A **CLAIM** OR **INCIDENT** is amended to include the following:

SP 16 383 0718 1 of 4



Notice of any **adverse publication** will include complete details of the **adverse publication** and the date **you** first became aware of such **adverse publication**, **you** must immediately record the specifics of any **reputational harm loss** resulting therefrom.

4. For purposes of the coverage provided under Insuring Agreement, RHL. REPUTATIONAL HARM LOSS only, SECTION V, CLAIMS PROCESS, PROOF OF LOSS is deleted and replaced with the following:

PROOF OF LOSS	With respect to <b>reputational harm loss</b> , <b>you</b> must complete and sign written, detailed, and affirmed proof of loss within 90 days after the <b>adverse publication</b> (unless such period has been extended by the underwriters in writing) which will include, at a minimum, the following information:
	(a) a full description of the circumstances, including, without limitation, the time and place of the <b>adverse publication</b> ;
	(b) a full description of the circumstances, including, without limitation, the time, place, and cause of the underlying security failure, data breach, or cyber extortion as well as the date of first notice to us; and
	(c) a detailed calculation of any reputational harm loss; and all underlying documents and materials that reasonably relate to or form part of the basis of the proof of such reputational harm loss.
	Any costs incurred by <b>you</b> in connection with establishing or proving <b>reputational harm loss</b> , including preparing a proof of loss, will be <b>your</b> obligation and is not covered under this Policy.
	Solely with respect to verification of <b>reputational harm loss</b> , <b>you</b> agree to allow <b>us</b> to examine and audit <b>your</b> books and records that relate to this Policy at any time during the <b>policy period</b> and up to 12 months following a <b>loss</b> .

5. For purposes of the coverage provided under Insuring Agreement, RHL. REPUTATIONAL HARM LOSS only, Section IX, DEFINITIONS is amended by the addition of the following:

Adverse publication  means any report or communication of channel including, but not limited to the internet, or electronic mail, of in unavailable to the public, specifically data breach, or cyber extortion that or clients. All adverse publications failure, data breach or cyber extorcocurred on the date of the first adver of determining the applicable waiting	reformation that was previously by concerning a security failure, at affects any of your customers as relating to the same security cortion will be deemed to have arse publication for the purposes
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SP 16 383 0718 2 of 4



means the net profit that would have been earned before income taxes, or net loss that would not have been incurred solely and directly as the result of any **adverse publication**.

#### Reputational harm loss does not include any:

- (a) costs to rehabilitate your reputation, including legal costs or expenses;
- (b) breach response costs;
- (c) crisis management costs;
- (d) costs directly caused by an **adverse publication** of any occurrence other than a covered **security failure**, **data breach**, or **cyber extortion**.
- (e) loss arising out of, based upon, or attributable to any publicity that refers or relates to the security or privacy of other entities in the same or similar business or industry as you, including any of your competitors; or
- (f) any **loss** resulting from partial or complete interruption of **computer systems** caused by a **security failure**.

**Reputational harm loss** will not include net profit that would likely have been earned before income taxes as a result of an increase in volume due to favorable business conditions caused by the impact of security failures, data breaches, or cyber extortion impacting other businesses, loss of market, or any other consequential loss. Further, due consideration shall be given to the following when **calculating reputational harm loss**:

- (a) the experience of your business before the adverse publication and probable experience thereafter during the indemnity period had there been no adverse publication and to the continuation of normal charges and expenses that would have existed has no adverse publication occurred; and
- (b) any **reputational harm loss** made up during, or within a reasonable time after the end of, the **indemnity period**.
- 6. For purposes of the coverage provided under Insuring Agreement, RHL. REPUTATIONAL HARM LOSS only, the definitions of "Indemnity period", "Incident" "Loss", and "Waiting period" under Section IX, DEFINITIONS are deleted and replaced with the following:

Indemnity period	means the one hundred and eighty (180) day period that begins at the
	conclusion of the waiting period.

SP 16 383 0718 3 of 4



Incident	means cyber extortion, data breach, funds transfer fraud, public relations event, security failure, systems failure or adverse publication.
Loss	means breach response costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, restoration costs, and reputational harm loss.
Waiting period	means the amount of time set forth in Item 5. above that must elapse after the date upon which the <b>adverse publication</b> was first disseminated.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 16 383 0718 4 of 4



ENDT. NO.: 06

# SERVICE FRAUD ENDORSEMENT

Form Number	SP 16 183 0518
Effective Date of Endorsement	July 01, 2023
Named Insured	Association of California Water Agencies Joint Powers Insurance Authority
Filing Policy Number	C-4LQ4-231954-CYBER-2023
Issued by	Arch Specialty Insurance Company,
(Name of Insurance Company)	Ascot Specialty Insurance Company,
	Certain Underwriters at Lloyd's, London,
	Chaucer Insurance Company DAC,
	Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5. FIRST PARTY COVERAGES of the Declarations is amended to include the following:

Insuring Agreement	Limit/Sub-Limit	Retention/Sub-Retention
SF. SERVICE FRAUD	\$250,000	\$50,000

2. Section II, FIRST PARTY COVERAGES is amended by the addition of the following insuring agreement:

SF. SERVICE FRAUD	We we will reimburse you for direct financial loss that you incur as the
	result of <b>you</b> being charged for the fraudulent use of <b>business services</b>
	resulting from a <b>security failure</b> , provided that such direct financial loss is
	first discovered by <b>you</b> and incurred by <b>you</b> during the <b>policy period</b> .

3. For purposes of the coverage provided under Insuring Agreement, SF. Service Fraud only, the following definition under Section IX, DEFINITIONS is added:

SP 16 183 0518 1 of 2



Business services	means the information technology and telephony <b>business services</b> shown in the Schedule below provided that:
	(a) you use such service regularly in the normal course of your business;
	(b) <b>you</b> are charged a fee on a regular periodic basis, no less frequently than on a semi-annual basis; and
	(c) such services are provided in accordance with the terms and conditions of a written contract between <b>you</b> and the business service provider.
	Schedule
	Software as a Service; Platform as a Service; Network as a Service; Infrastructure as a Service; Voice over Internet Protocol; and Telephony Services.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 16 183 0518 2 of 2



ENDT. NO.: 07

# **CAP ON LOSSES FROM CERTIFIED ACTS OF TERRORISM**

Form Number SP 17 252 0219
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company, (Name of Insurance Company) Ascot Specialty Insurance Company, Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that the following is added:

SP 17 252 0219 1 of 2



# CERTIFIED ACTS OF TERRORISM

If aggregate insured losses attributable to terrorist acts certified under the federal Terrorism Risk Insurance Act exceed \$100 billion in a calendar year and **we** have met **our** insurer deductible under the Terrorism Risk Insurance Act, **we** will not be liable for the payment of any portion of the amount of such losses that exceeds \$100 billion, and in such case insured losses up to that amount are subject to pro rata allocation in accordance with procedures established by the Secretary of the Treasury.

**Certified act of terrorism** means an act that is certified by the Secretary of the Treasury, in accordance with the provisions of the federal Terrorism Risk Insurance Act, to be an act of terrorism pursuant to such Act. The criteria contained in the Terrorism Risk Insurance Act for a **certified act of terrorism** include the following:

- The act resulted in insured losses in excess of \$5 million in the aggregate, attributable to all types of insurance subject to the Terrorism Risk Insurance Act; and
- The act is a violent act or an act that is dangerous to human life, property or infrastructure and is committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion.

The terms and limitations of any terrorism exclusion, or the inapplicability or omission of a terrorism exclusion, do not serve to create coverage for **damages** or **loss** that is otherwise excluded under this Policy.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 252 0219 2 of 2



ENDT. NO.: 08

#### DISCLOSURE PURSUANT TO TERRORISM RISK INSURANCE ACT

Form Number SP 17 255 0220 Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by
(Name of Insurance Company)
Arch Specialty Insurance Company,
Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,
Chaucer Insurance Company DAC,

Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that the following is added:

DISCLOSURE OF
TERRORISM RISK
INSURANCE ACT
PREMIUM

In accordance with the federal Terrorism Risk Insurance Act, **we** are required to provide **you** with a notice disclosing the portion of **your** premium, if any, attributable to coverage for terrorist acts certified under the Terrorism Risk Insurance Act. The portion of **your** premium attributable to such coverage is shown in the Policy Declarations.

The United States Government, Department of the Treasury, will pay a share of terrorism losses insured under the federal program. The federal share equals a percentage as follows of that portion 80% of the amount of such insured losses that exceeds the applicable insurer retention

However, if aggregate insured losses attributable to terrorist acts certified under the Terrorism Risk Insurance Act exceed \$100 billion in a calendar year, the Treasury will not make any payment for any portion of the amount of such losses that exceeds \$100 billion.

If aggregate insured losses attributable to terrorist acts certified under the federal Terrorism Risk Insurance Act exceed \$100 billion in a calendar year and **we** have met **our** insurer deductible under the Terrorism Risk Insurance Act, **we** will not be liable for the payment of any portion of the amount of such losses that exceeds \$100 billion, and in such case insured losses up to that amount are subject to pro rata allocation in accordance with procedures established by the Secretary of the Treasury.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 255 0220 1 of 1



ENDT. NO.: 09

# MISCELLANEOUS AMENDMENTS (AON) ENDORSEMENT

Form Number SP 17 010 1218
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company,
(Name of Insurance Company) Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. SECTION II, WHAT WE COVER - OUR INSURING AGREEMENTS is deleted and replaced with the following:

WHAT WE COVER - OUR INSURING AGREEMENTS	In consideration of the <b>named insured's</b> payment of the premium, in reliance upon the information provided to <b>us</b> , including in and with the <b>application</b> , and subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy, <b>we</b> agree to provide the following insurance coverage provided that:
	<ol> <li>The claim is made against you during the policy period, and is reported to us during the policy period or any applicable Optional Extended Reporting Period;</li> </ol>
	<ol> <li>The discovery of the incident, privacy liability, or multimedia wrongful act first took place after the retroactive date and before the end of the policy period; and</li> </ol>
	Notice is provided in accordance with SECTION IV, YOUR OBLIGATIONS AS AN INSURED.

2. SECTION III, EXCLUSIONS – WHAT IS NOT COVERED, Paragraph C. CONTRACTUAL LIABILITY is deleted and replaced with the following:

SP 17 010 1218 1 of 5



<del>,</del>
Any contractual liability or obligation or any breach of contract or agreement either oral or written, provided, however, that this exclusion will not apply:
<ol> <li>with respect to the coverage provided by Section II.A, Network and information security liability, and Section II.E, BREACH RESPONSE, to your obligations to maintain the confidentiality or security of personally identifiable information or third party corporate information;</li> </ol>
<ol> <li>with respect to the coverage provided by Section II.C, MULTIMEDIA CONTENT LIABILITY, to misappropriation of ideas under implied contract;</li> </ol>
<ol><li>with respect to the coverage provided by Section II.D, PCI FINES AND ASSESSMENTS;</li></ol>
<ol> <li>any claim arising out of an actual or alleged violation of your privacy policy; and</li> </ol>
<ol><li>to the extent <b>you</b> would have been liable in the absence of such contract or agreement.</li></ol>

- 3. Paragraph E. DISCRIMINATION, under Section III. EXCLUSIONS WHAT IS NOT COVERED, is deleted.
- 4. Section III, EXCLUSIONS WHAT IS NOT COVERED, Paragraph W. VIOLATION OF ACTS/LAWS is amended by the addition of the following language:

However, this exclusion shall not apply to a **claim** against **you** alleging a **data breach** or **privacy liability** in violation of regulation S-P (17 C.F.R. § 248).

5. SECTION IV, YOUR OBLIGATIONS AS AN INSURED, DUTY TO COOPERATE is deleted and replaced with the following:

DUTY TO COOPERATE	We will have the right to make any investigation we deem
	necessary to adjust any claim, and <b>you</b> will cooperate with <b>us</b>
	in all investigations, respond to reasonable requests for information, and execute all papers and render all assistance as requested by <b>us</b> .
	You will also cooperate with counsel in the defense of all <b>claims</b> and
	response to all <b>incidents</b> and provide all information necessary for
	appropriate and effective representation.

6. SECTION V, CLAIMS PROCESS, SETTLEMENT is deleted and replaced with the following:

SP 17 010 1218 2 of 5



#### **DEFENSE**

**We** will have the right and duty to defend, subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy:

- any claim against you seeking damages that are payable under the terms of this Policy; or
- 2. under Section II.B, REGULATORY DEFENSE AND PENALTIES, any **claim** in the form of a **regulatory proceeding**.

**You** have the right to selectdefense counsel from **our** Panel Providers. If **you** would like to retain defense counsel that is not on **our** list of Panel Providers, such counsel will be mutually agreed upon between **you** and **us**, which agreement will not be unreasonably withheld.

We will pay claim expenses incurred with our prior written consent, which shall not be unreasonably withheld, with respect to any claim seeking damages or regulatory penalties payable under this Policy. We will have no obligation to pay claim expenses until you have satisfied the applicable Retention.

The Limits of Liability of this Policy will be reduced and may be completely exhausted by payment of **claim expenses**. **Our** duty to defend ends once the applicable Limit of Liability is exhausted, or after deposit of the amount remaining on the applicable Limit of Liability in a court of competent jurisdiction. Upon such payment, **we** will have the right to withdraw from the defense of the **claim**.

7. SECTION V, CLAIMS PROCESS, PROOF OF LOSS is deleted and replaced with the following:

#### PROOF OF LOSS

With respect to **business interruption loss** and **extra expenses**, **you** must complete and sign a written, detailed, and affirmed proof of loss within 120 days after **your** discovery of the **computer systems** failure (unless such period has been extended by the underwriters in writing) which will include, at a minimum, the following information:

- 1. a full description of the circumstances, including, without limitation, the time, place, and cause of the **loss**;
- a detailed calculation of any business interruption loss and extra expenses; and all underlying documents and materials that reasonably relate to or form part of the basis of the proof of such business interruption loss and extra expenses.

Any costs incurred by **you** in connection with establishing or proving **business interruption loss** or **extra expenses**, including preparing a proof of loss, will be **your** obligation and is not covered under this Policy.

Solely with respect to verification of **business interruption loss**, **you** agree to allow **us** to examine and audit **your** books and records that relate to this Policy at any time during the **policy period** and up to 12 months following a **loss**.

SP 17 010 1218 3 of 5



8. The following definitions under Section IX, DEFINITIONS is deleted and replaced with the following:

Application	means all applications, including any attachments thereto and supplemental information, submitted by or on behalf of the <b>named insured</b> to <b>us</b> in the pastthree (3) years in connection with the request for or underwriting of this Policy, or any prior policy issued by <b>us</b> of which this Policy is a renewal thereof.
Breach notice law	means any local, state, federal or foreign statute or regulation, including from the United States, European Union, or other country that requires: (i) notice to persons whose <b>personally identifiable information</b> was, or reasonably considered likely to have been, accessed or acquired by an unauthorized person; or (ii) notice to regulatory agencies of such incident.
Cyber extortion expenses	means the following reasonable and necessary costs incurred with <b>our</b> prior written consent:
	<ol> <li>money, securities, Bitcoin or other virtual currencies, or other legal consideration of tender paid at the direction and demand of any person committing cyber extortion and costs incurred solely in, and directly from, the process of making or attempting to make such a payment; and</li> </ol>
	<ol><li>reasonable and necessary costs, fees, and expenses to respond to a cyber extortion.</li></ol>
	The value of <b>cyber extortion expenses</b> will be determined as of the date such <b>cyber extortion expenses</b> are paid.
Indemnity period	means the time period that:
	begins on the date and time that the partial or complete interruption of <b>computer systems</b> first occurred; and
	<ol> <li>ends on the earlier of the date and time that the interruption to your business operations resulting from such interruption of computer systems: (i) ends; or (ii) could have ended if you had acted with due diligence and dispatch.</li> </ol>
	However, in no event shall the <b>indemnity period</b> exceed 365 days.

SP 17 010 1218 4 of 5



Regulatory proceeding	means a request for information, civil investigative demand, or civil proceeding commenced by service of a complaint or similar proceeding brought by or on behalf of the Federal Trade Commission, Federal Communications Commission, Security and Exchange Commission (SEC) arising only from S-P (17 C.F.R. § 248), or any federal, state, local, or foreign governmental entity in such entity's regulatory or official capacity in connection with such proceeding.  Other than the foregoing, <b>regulatory proceeding</b> does not include the Security and Exchange Commission (SEC) and similar federal, state, local, or foreign governmental entity.
Senior executive	means any partner, principal, director, in-house counsel, risk manager, chief information officer, chief information security officer, chief financial officer, chief executive officer, chief operating officer, or functional equivalent, but only while acting on <b>your</b> behalf in the scope of <b>your</b> business operations.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 010 1218 5 of 5



ENDT. NO.: 10

# REGULATORY COVERAGE ENHANCEMENT ENDORSEMENT - CCPA AND GDPR

Form Number SP 17 147 1119
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company,
(Name of Insurance Company) Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. SECTION II, WHAT WE COVER – OUR INSURING AGREEMENTS, THIRD PARTY LIABILITY COVERAGES, paragraph B is deleted and replaced with the following:

B. REGULATORY DEFENSE AND	We will pay on your behalf claim expenses and regulatory penalties
PENALTIES	that <b>you</b> become legally obligated to pay resulting from a <b>claim</b> against
	you in the form of a regulatory proceeding.

2. The definition of "Regulatory proceeding" under SECTION IX, DEFINITIONS is deleted and replaced with the following:

SP 17 147 1119 1 of 2



# Regulatory proceeding

means a request for information, civil investigative demand, or civil proceeding commenced by service of a complaint or similar proceeding:

- brought by or on behalf of the Federal Trade Commission, Federal Communications Commission, Securities and Exchange Commission (SEC) arising only from S-P (17 C.F.R. § 248), or any federal, state, local, or foreign governmental entity in such entity's regulatory or official capacity, in connection with such proceeding arising from a security failure or a data breach; or
- brought for a violation of the General Data Protection Regulation (GDPR), California Consumer Privacy Act (CCPA), or any similar federal, state, local, or foreign regulation arising from a privacy liability.

Other than the foregoing, **regulatory proceeding** does not include a request for information, civil investigative demand, or civil proceeding commenced by service of a complaint or similar proceeding brought by the Securities and Exchange Commission (SEC) and similar federal, state, local, or foreign governmental entities.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 147 1119 2 of 2



ENDT. NO.: 11

# **COURT ATTENDANCE COST REIMBURSEMENT ENDORSEMENT**

Form Number SP 16 777 0918
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company,
(Name of Insurance Company) Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

SECTION V, CLAIMS PROCESS, DEFENSE is amended to include the following:

DEFENSE	If we request your presence at a trial, hearing, deposition, mediation, or arbitration relating to the defense of any claim, we will pay reasonable costs and expenses of attendance up to a maximum amount of \$250.00 a day per person, subject to a maximum amount of \$25,000 per policy period. Such amounts are part of and not in addition to the Limits of Liability of this Policy.
	LITTIES OF LIADINEY OF ITHIS POLICY.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 16 777 0918 1 of 1



ENDT. NO.: 12

# **CRIMINAL REWARD COVERAGE**

Form Number	SP 16 670 0818
Effective Date of Endorsement	July 01, 2023
Named Insured	Association of California Water Agencies Joint Powers Insurance Authority
Filing Policy Number	C-4LQ4-231954-CYBER-2023
Issued by (Name of Insurance Company)	Arch Specialty Insurance Company, Ascot Specialty Insurance Company, Certain Underwriters at Lloyd's, London, Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5. FIRST PARTY COVERAGES of the Declarations is amended to include the following:

Insuring Agreement	Limit/Sublimit	Retention
CR. CRIMINAL REWARD COVERAGE	\$25,000	\$0

2. Section II, FIRST PARTY COVERAGES is amended by the addition of the following Insuring Agreement:

CR. CRIMINAL REWARD	We will indemnify the named insured criminal reward costs. No
COVERAGE	Retention will apply to this insuring agreement.

3. Section IX, DEFINITIONS is amended by the addition of the following definition:

	T ,
Criminal reward costs	means any amount offered and paid by <b>us</b> for information that leads
	to the arrest and conviction of any individual(s) committing or trying
	to commit any illegal act related to any coverage under this Policy.
	Criminal reward costs does not include and this Policy will not
	cover any amount offered and paid for information provided by <b>you</b> ,
	your auditors, whether internal or external, any individual hired or
	retained to investigate the aforementioned illegal acts, or any other
	individuals with responsibilities for the supervision or management
	of the aforementioned individuals.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 16 670 0818 1 of 1



ENDT. NO.: 13

# **DUTY TO COOPERATE ENDORSEMENT**

Form Number SP 17 274 0219

Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company,

Issued by Arch Specialty Insurance Company,
(Name of Insurance Company) Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

SECTION IV, YOUR OBLIGATIONS AS AN INSURED, DUTY TO COOPERATE is deleted and replaced with the following:

DUTY TO COOPERATE	<b>We</b> will have the right to make any investigation <b>we</b> deem necessary to adjust any claim, and <b>you</b> will cooperate with <b>us</b> in all investigations, respond to reasonable requests for information, and execute all papers
	and render all assistance as requested by <b>us</b> . <b>You</b> will also cooperate with counsel in the defense of all <b>claims</b> and response to all <b>incidents</b> and provide all information necessary for appropriate and effective representation.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 274 0219 1 of 1



ENDT. NO.: 14

#### YOUR OBLIGATIONS AS AN INSURED ENDORSEMENT

Form Number SP 17 275 0219
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by
(Name of Insurance Company)
Arch Specialty Insurance Company,
Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

SECTION IV, YOUR OBLIGATIONS AS AN INSURED, WHEN THERE IS A CLAIM OR INCIDENT is deleted and replaced with the following:

WHEN THERE IS A <b>CLAIM</b> OR	You must provide <b>us</b> written notice of a <b>claim</b> or <b>incident</b> through the
INCIDENT	persons named in Item 8. of the Declarations as soon as practicable once
	such claim or incident is known to a senior executive. In no event will
	such notice to <b>us</b> be later than: (i) the end of the <b>policy period</b> ; (ii) or 90
	days after the end of the <b>policy period</b> for <b>claims</b> made against you or
	incidents discovered by you in the last 60 days of the policy period.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 275 0219 1 of 1



FILING POLICY: C-4LQ4-231954-CYBER-2023 ENDT NO.: 15

# MULTI-FACTOR AUTHENTICATION (MFA) RETENTION REDUCTION

Form Number SP 17 814 0819

Effective Date of Endorsement July 01, 2023

Named Insured

Association of California Water Agencies Joint Powers Insurance

Authority

Filing Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

Section VI, LIMITS AND RETENTION, RETENTION is deleted and replaced with the following:

Retention	<b>We</b> will only be liable for those amounts payable under this Policy which are in excess of the applicable Retention(s). Such Retention(s) must be paid by <b>you</b> and cannot be insured.
	In the event that damages, PCI fines and assessments, regulatory penalties, claim expenses, breach response costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, restoration costs, or other amounts arising out of a claim or incident are subject to more than one Retention, the applicable Retention amount will apply to such damages, PCI fines and assessments, regulatory penalties, claim expenses, breach response costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, restoration costs, or other amounts, provided that the sum of such Retention amounts will not exceed the largest applicable Retention amount.
	In the event that damages, PCI fines and assessments, regulatory
	penalties, claim expenses, breach response costs, business

SP 17 814 0819 Page 1 of 2



interruption loss, crisis management costs, cyber extortion
expenses, extra expenses, funds transfer loss, restoration costs, or
other amounts arise out of a <b>claim</b> or <b>incident</b> that is the direct of a
business email compromise, the largest applicable Retention amount
will be reduced by 50% subject to a maximum reduction of \$10,000,
provided that multi-factor authentication was enabled and required at
the time of the applicable <b>incident</b> .

# 2. Section IX, DEFINITIONS is amended by the addition of the following definitions:

Business email compromise	means any access to or use of <b>your</b> email system in a manner that is not authorized by <b>you</b> .
Multi-factor authentication	means, in addition to the use of a user ID and password to validate access to <b>your</b> email system, the use of at least one of the following methods of authentication:  a. a hardware or software token or access card; b. third party authentication applications providing time bound, one-time codes, by a method other than text messaging; or c. text messaging authentication.
Text messaging authentication	The use or receipt of a unique one-time passcode received by text message to a pre-established mobile number linked to the email account on <b>your</b> email system that is being accessed in order to validate access to <b>your</b> email system.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 814 0819 Page 2 of 2



FILING POLICY: C-4LQ4-231954-CYBER-2023 ENDT NO.: 16

# PHISHING (IMPERSONATION) AND PROOF OF LOSS PREPARATION EXPENSE ENDORSEMENT

Form Number SP 18 435 0720

Effective Date of Endorsement July 01, 2023

Named Insured

Association of California Water Agencies Joint Powers Insurance

Authority

Filing Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5 of the Declarations is amended to include the following

Insuring Agreement	Limit / Sub-Limit	Retention / Sub-Retention
PH – Phishing (Impersonation)	\$250,000	\$50,000
PL – Proof of Loss Preparation Expenses	\$250,000	\$50,000

2. Section II, WHAT WE COVER – OUR INSURING AGREEMENTS, is amend by the addition of the following:

PH – PHISHING (IMPERSONATION)	We will pay on your behalf phishing response services that you incur resulting from a phishing attack first discovered by you during the policy period.
PL - PROOF OF LOSS	We will pay on your behalf <b>proof of loss preparation expenses.</b>
PREPARATION	
EXPENSES	

SP 18 435 0720 Page 1 of 3



3. SECTION VI, LIMITS OF LIABILITY AND RETENTION, RETENTION, is deleted and replaced with the following:

<b>We</b> will only be liable for those amounts payable under this Policy which are in excess of the applicable Retention(s). Such
Retention(s) must be paid by <b>you</b> and cannot be insured.
In the event that damages, PCI fines and assessments,
regulatory penalties, claim expenses, breach response costs,
business interruption loss, crisis management costs, cyber
extortion expenses, extra expenses, funds transfer loss,
phishing. response services, proof of loss preparation
<b>expenses</b> , <b>restoration costs</b> , or other amounts arising out of a <b>claim</b> or <b>incident</b> are subject to more than one Retention, the
applicable Retention amount will apply to such damages, PCI
fines and assessments, regulatory penalties, claim expenses,
breach response costs, business interruption loss, crisis
management costs, cyber extortion expenses, extra
expenses, funds transfer loss, phishing. response services,
proof of loss preparation expenses, restoration costs, or other
amounts, provided that the sum of such Retention amounts will
not exceed the largest applicable Retention amount.

4. SECTION IX, DEFINITIONS LOSS is deleted and replaced with the following:

Loss	means breach response costs, business interruption loss,
	crisis management costs, cyber extortion expenses, extra
	expenses, funds transfer loss, phishing response services,
	proof of loss preparation expenses, and restoration costs

5. The following definition is added to Section IX, definitions:

Phishing response services	means:
	<ol> <li>the cost of retaining a law firm and public relations firm incurred by you to create and publish a press release or establish a website to advise your customers and prospective customers of a phishing attack; and</li> <li>the cost of reimbursing your existing customers for their loss of money or tangible property directly resulting from a phishing attack; and</li> <li>the cost of retaining a third party for the removal of websites designed to impersonate you.</li> </ol>
Phishing attack	means fraudulent electronic communications or websites
	designed to impersonate <b>you</b> or any of <b>your</b> products provided that such fraudulent communications or websites do not arise out

SP 18 435 0720 Page 2 of 3



	of or result from any <b>security failure</b> .	
Proof of loss preparation expenses	means the reasonable and necessary costs <b>you</b> incur with <b>our</b> prior written consent for a third-party forensic accounting firm to assist you with preparing a proof of loss as required by Section V. CLAIMS PROCESSES, PROOF OF LOSS with respect to <b>business interruption loss</b> or <b>extra expenses</b> covered under this Policy.	
Tangible property	means items or objects that can be felt or touched. <b>Tangible property</b> does not include:	
	1. digital assets;	
	<ol><li>any form of intellectual property, including trade secrets;</li></ol>	
	or	
	<ol><li>money, securities or digital currencies.</li></ol>	

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 18 435 0720 Page 3 of 3



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023 ENDT NO.: 17

# WRONGFUL COLLECTION AND BIOMETRIC PRIVACY EXCLUSION

Form Number CYUSP-50EN-000009-0223-01

Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

# COALITION CYBER POLICY

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

SECTION III, EXCLUSIONS - WHAT IS NOT COVERED is amended by the addition of the following:

	ation w; or	
2. Any actual or alleged: (a) wiretapping or eavesdropping; (b) u web beacons, tracking pixels or other software tools by you your behalf that wrongfully acquires, collects, tracks or shar individual's activity, information or data; or (c) wrongful colle or use of personally identifiable information by you or on behalf, except this subpart (2)(c) shall not apply to SECTION II.B NETWORK AND INFORMATION SECURITY and SECTION II.B REGULATORY DEFENSE AND PENALTIES for an otherwise cover claim under item 2 in the definition of privacy liability.	or on es an ction your N II.A	

All other terms and conditions of this Policy remain unchanged.

CYUSP-50EN-00009-0223-01 Page 1 of 2



This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYUSP-50EN-000009-0223-01 Page 2 of 2



FILING POLICY: C-4LQ4-231954-CYBER-2023 ENDT NO.: 18

# **\$0 RETENTION FOR SERVICES FROM COALITION INCIDENT RESPONSE**

Form Number CYUSP-50EN-000004-1022-01

Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

#### COALITION CYBER POLICY

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

Section VI, LIMITS OF LIABILITY AND RETENTION, RETENTION is amended to include the following paragraph:

In the event that **you** choose to use Coalition Incident Response to provide computer forensic professional services, and Coalition Incident Response is available to provide such services, then any fees, costs and expenses of Coalition Incident Response that result in covered **breach response costs**, **claim expenses**, **cyber extortion expenses**, or **restoration costs** under the terms and conditions of this Policy will not be subject to any Retention.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYUSP-50EN-000004-1022-01 Page 1 of 1



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023

ENDT. NO.: 19

# ADDITIONAL INSURED ENDORSEMENT BY CONTRACT

Form Number SP 14 804 1118
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company,
(Name of Insurance Company) Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. The definition of "Insured, you, or your" under SECTION IX, DEFINITIONS is deleted and replaced with the following:

Insured, you, or your	means:	
	1. the <b>named insured</b> ;	
	2. a subsidiary;	
	3. senior executives and employees; and	
	4. with respect to Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY and Section II.B, REGULATORY DEFENSE AND PENALTIES, any person or entity <b>you</b> have agreed in a written contract or agreement to add as an additional insured to a policy providing the type of coverage afforded by this Policy, provided such contract or agreement is in effect or becomes effective during the <b>policy period</b> , and solely for such person's or entity's liability arising out of the <b>named insured's</b> or <b>subsidiary's</b> acts (hereafter an additional insured).	

2. SECTION III, EXCLUSIONS – WHAT IS NOT COVERED, Paragraph J. INSURED VERSUS INSURED, is deleted and replaced with the following:

SP 14 804 1118 1 of 2



J. INSURED VERSUS INSURED	Any <b>claim</b> made by or on behalf of:
	<ol> <li>an insured under this Policy; however, this exclusion will not apply to an otherwise covered claim made by:</li> </ol>
	an employee arising from a security failure or data breach; or
	b. an additional insured;
	<ol> <li>any business enterprise in which you have greater than a twenty percent (20%) ownership interest; or</li> </ol>
	<ol><li>any parent company or other entity that owns more than twenty percent (20%) of an insured.</li></ol>

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 14 804 1118 2 of 2



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023 ENDT NO.: 20

# WAIVER OF SUBROGATION PER CONTRACT ENDORSEMENT

Form Number SP 15 810 0318

Effective Date of Endorsement July 01, 2023

Named Insured

Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

#### COALITION CYBER POLICY

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

SECTION IV, YOUR OBLIGATIONS AS AN INSURED, OBLIGATION TO PRESERVE OUR RIGHT OF SUBROGATION is deleted and replaced with the following:

OBLIGATION TO PRESERVE
<b>OUR RIGHT OF SUBROGATION</b>

In the event of any payment by **us** under this Policy, **we** will be subrogated to all of **your** rights of recovery. **You** will do everything necessary to secure and preserve such subrogation rights, including the execution of any documents necessary to enable **us** to bring suit in **your** name. **You** will not do anything after an **incident** or event giving rise to a **claim** or **loss** to prejudice such subrogation rights without first obtaining **our** consent.

This obligation does not apply to the extent that the right to subrogate is waived by **you** under a written contract with that person or organization, prior to the **incident** or event giving rise to the **claim** or **loss** 

All other terms and conditions of this Policy remain unchanged.

SP 15 810 0318 Page 1 of 2



This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 15 810 0318 Page 2 of 2



FILING POLICY: C-4LQ4-231954-CYBER-2023 ENDT NO.: 21

# INDEPENDENT CONTRACTOR ENDORSEMENT

Form Number SP 15 379 1217

Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

The definition of "**Insured, you or your**" under SECTION IX, DEFINITIONS is deleted and replaced with the following:

Insured, you, or your	Means the named insured, a subsidiary, senior executive, employees
	and person who is an independent contractor, but only while acting under
	the direct supervision of, and on behalf of, the <b>named insured</b> .

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 15 379 1217 Page 1 of 1



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023

# NON-IT VENDOR CONTINGENT BUSINESS INTERRUPTION ENDORSEMENT

ENDT NO.: 22

Form Number SP 18 135 0120

Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5.H. of the Declarations is deleted and replaced with following:

ion	Retention / Sub-Retent	Limit / Sub-Limit	Insuring Agreement	
	\$50,000	\$5,000,000	H. BUSINESS INTERRUPTION, AND EXTRA	
8 hours	i. Waiting period:		EXPENSE	
1 hour	iii. Enhanced waiting period:		EXI LINGE	
		N/A	SCHEDULED NON-IT VENDOR CONTINGENT BUSINESS INTERRUPTION AND EXTRA EXPENSES SECURITY FAILURE SUBLIMIT	
		N/A	SCHEDULED NON-IT VENDOR CONTINGENT BUSINESS INTERRUPTION AND EXTRA EXPENSES SYSTEM FAILURE SUBLIMIT	
		\$2,500,000	UNSCHEDULED NON-IT VENDOR CONTINGENT BUSINESS INTERRUPTION AND EXTRA EXPENSES SECURITY FAILURE SUBLIMIT	
		\$2,500,000	CONTINGENT BUSINESS INTERRUPTION AND EXTRA EXPENSES SECURITY	

SP 18 135 0120 Page 1 of 4



UNSCHEDULED NON-IT VENDOR
CONTINGENT BUSINESS INTERRUPTION
AND EXTRA EXPENSES SYSTEM FAILURE
SUBLIMIT

\$2,500,000

2. Section VI, LIMITS OF LIABILITY AND RETENTION LIMITS OF LIABILITY is amended to include the following:

The Scheduled Non-IT Provider Contingent Business Interruption and Extra Expenses Security Failure Sublimit set forth in Item 5. of the Declarations is the maximum amount we will pay for **business interruption loss** arising from **security failure** of **computer systems** operated by a **scheduled non-IT vendor** and any **extra expenses** incurred to avoid or minimize such **business interruption loss**.

The Scheduled Non-IT Vendor Contingent Business Interruption and Extra Expenses System Failure Sublimit set forth in Item 5. of the Declarations is the maximum amount we will pay for **business interruption loss** arising from **system failure** of **computer systems** operated by a **scheduled non-IT vendor** and any **extra expenses** incurred to avoid or minimize such **business interruption loss**.

The Unscheduled Non-IT Provider Contingent Business Interruption and Extra Expenses Security Failure Sublimit set forth in Item 5. of the Declarations is the maximum amount we will pay for **business interruption loss** arising from **security failure** of **computer systems** operated by an **unscheduled non-IT vendor** and any **extra expenses** incurred to avoid or minimize such **business interruption loss**.

The Unscheduled Non-IT Vendor Contingent Business Interruption and Extra Expenses System Failure Sublimit set forth in Item 5. of the Declarations is the maximum amount we will pay for **business interruption loss** arising from **system failure** of **computer systems** operated by an **unscheduled non-IT vendor** and any **extra expenses** incurred to avoid or minimize such **business interruption loss**.

The Non-IT Provider Contingent Business Interruption and Extra Expense Sublimits set forth above are part of, and not in addition to, the Limit of Liability for Business Interruption and Extra Expenses set forth in Item 5. of the Declarations.

3. For the purposes of the **business interruption** and **extra expenses** coverage provided under Insuring Agreement H. BUSINESS INTERRUPTION and EXTRA EXPENSE only, the definitions of "**Computer Systems**" and "**Systems Failure**" under Section IX, DEFINITIONS are deleted and replaced with the following:

Computer systems	means:
------------------	--------

SP 18 135 0120 Page 2 of 4



1.	computers and	related peripheral	components,	including	Internet
	of Things (IoT	) devices;			

- 2. systems and applications software;
- 3. terminal devices:
- related communications networks;
- mobile devices (handheld and other wireless computing devices);
- 6. storage and back-up devices

by which electronic data is collected, transmitted, processed, stored, backed up, retrieved, and operated by **you** on **your** own behalf. **Computer systems** also includes items 1-6 above that are operated by:

- a third-party vendor but only for providing hosted computer application services to you;
- o. a **scheduled non-IT vendor**; or
- c. an unscheduled non-IT vendor.

#### System failure

#### means any:

- unintentional, unplanned, or unexpected computer systems disruption, damage, or failure where the proximate cause is not a security failure, loss of or damage to any physical equipment or property, or planned or scheduled outage or maintenance of computer systems (including downtime that is the result of a planned outage lasting longer than initially expected);
- 2. voluntary disruption or shutdown of **computer systems** by **you** in order to mitigate or prevent covered **loss** under this Policy; or
- 3. voluntary disconnection by **you** from any **computer systems** operated by any:
  - a. third party vendor for providing hosted application services to **you** pursuant to a written contract;
  - b. scheduled non-IT vendor; or
  - c. unscheduled non-IT vendor.

in order to mitigate or prevent covered **loss** covered under this Policy.

#### Systems failure does not include any:

- voluntary disruption or shutdown of any computer systems by any:
  - a. third party vendor for providing hosted application services to you pursuant to a written contract;
  - b. scheduled non-IT vendor; or
  - c. unscheduled non-IT vendor.
- failure or termination of any core element of internet, telecommunications, or GPS infrastructure that results in a regional, countrywide, or global outage of such infrastructure;
- 3. suspension, cancellation, revocation, or failure to renew any

SP 18 135 0120 Page 3 of 4



4.	domain names or uniform resource locators; failure of power supply and other utilities unless the provision of power and other utility services is under the <b>named insured's</b> direct control;
5.	failure to adequately anticipate or capacity plan for normal and above operational demand for <b>computer systems</b> except where this demand is a <b>denial of service attack</b> ;
6.	government shutdown of systems or services;
7.	ordinary wear and tear or gradual deterioration of the physical components of <b>computer systems</b> ; or
8.	failure or defect in the design, architecture, or configuration of computer systems.

4. For purposes of this endorsement only, the following definitions are added to Section IX, Definitions:

Scheduled non-IT vendor	means an entity listed in the Schedule of Non-IT Providers below that provides services or products to <b>you</b> , pursuant to a written contract, other than hosted computer application services <b>you</b> use regularly in the normal course of <b>your</b> business.  Schedule of Non-IT Vendors  1.	
Unscheduled non-IT vendor	means an entity, other than an <b>insured</b> , not listed in the Schedule of Non-IT Providers that provides services or products to <b>you</b> , pursuant to a written contract, other than hosted computer application services <b>you</b> use regularly in the normal course of <b>your</b> business.  In no event will any entity be considered an <b>unscheduled non-IT vendor</b> to the extent that it operates as:  1. a public utility (including without limitation, a provider or electricity, gas, water, or telecommunications services); 2. an internet service provider (including any provider of internet	
	connectivity); or 3. a securities or exchange market.	

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 18 135 0120 Page 4 of 4



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023

ENDT. NO.: 25

#### **FUNDS TRANSFER LOSS ENDORSEMENT REQUIRING AUTHENTICATION**

Form Number SP 17 168 0720 Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by Arch Specialty Insurance Company,
(Name of Insurance Company) Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

The definition of "Funds transfer fraud" under SECTION IX, DEFINITIONS is deleted and replaced with the following:

Funds transfer fraud  means a fraudulent instruction transmitted by electronic means, including through social engineering, to <b>you</b> or <b>your</b> financial institution directing <b>you</b> , or the financial institution, to debit an account of the <b>named insured</b> or <b>subsidiary</b> and to transfer, pay, or deliver money or securities from such account, which instruction purports to have been transmitted by <b>you</b> or <b>your</b> vendors, business partners, or clients, and impersonates such party, but was transmitted by someone other than <b>you</b> or <b>your</b> vendors, business partners, or clients, and without such party's knowledge or consent. The financial institution does not include any such entity, institution, or organization that is an <b>insured</b> .

**Funds transfer fraud** will not include loss arising out of any fraudulent request to change instruction or create a new instruction received by **you** or **your** financial institution that is not authenticated by **you** or **your** financial institution by means of a secondary method of authentication to verify the authenticity or validity of such instruction in addition to the original method of authentication undertaken. Such secondary method of authentication must verify all of the recipient's banking information including financial institution name and account number.

SP 17 168 0720 1 of 2



All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 168 0720 2 of 2



FILING POLICY: C-4LQ4-231954-CYBER-2023 ENDT NO.: 27

# SCHEDULED FORENSIC VENDOR ENDORSEMENT

Form Number SP 16 869 1018 Effective Date of Endorsement July 01, 2023

Association of California Water Agencies Joint Powers

Named Insured Insurance Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty Insurance Company,

Issued by Certain Underwriters at Lloyd's, London (under Binding

(Name of Insurance Company) Authority UMR: B087519C0DW5002),

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. SECTION V, CLAIMS PROCESS, DEFENSE is amended to include the following:

DEFENSE	You have the right to select a forensic vendor from: (i) our Panel Providers;
	or (ii) a <b>chosen forensic vendor</b> , instead of a vendor on <b>our</b> list of Panel Providers, at maximum hourly rates of \$350 per hour, per the terms of this Policy.
	Fullcy.

2. Section IX, DEFINITIONS is amended by the addition of the following definition:

Chosen forensic vendor	means:
	1. Stroz Freidberg

All other terms and conditions of this Policy remain unchanged.

SP 16 869 1018 Page 1 of 2



This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 16 869 1018 Page 2 of 2



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023

ENDT. NO.: 28

#### **INVOICE MANIPULATION ENDORSEMENT**

SP 17 813 0819
July 01, 2023
Association of California Water Agencies Joint Powers Insurance Authority
C-4LQ4-231954-CYBER-2023
Arch Specialty Insurance Company,
Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,
Chaucer Insurance Company DAC,
Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5. of the Declarations is amended to include the following:

Insuring Agreement	Limit / Sublimit	Retention
IM. INVOICE MANIPULATION	\$250,000	\$50,000

2. Section II, FIRST PARTY COVERAGES is amended by the addition of the following insuring agreement:

IM. INVOICE MANIPULATION	We will pay you invoice manipulation loss that you incur directly
	resulting from any invoice manipulation first discovered by you during
	the policy period.

3. Section IX, DEFINITIONS is amended by the addition of the following definitions:

Invoice Manipulation	means the release or distribution of any fraudulent invoice or payment instruction to a third party as a direct result of a <b>security failure</b> .
Invoice Manipulation Loss	means <b>your</b> direct net costs, excluding any profit, to provide goods, products, or services to a third party for which <b>you</b> are unable to collect payment after transfer of such goods, products, or services to a third party as a direct result of an <b>invoice manipulation</b> .

4. For purposes of the coverage provided under this Endorsement only, the following definitions under Section IX, DEFINITIONS is deleted and replaced with the following:

SP 17 813 0819 1 of 2



Incident	means cyber extortion, data breach, funds transfer fraud, invoice manipulation, public relations event, security failure, or systems failure.
	All <b>incidents</b> that have a common nexus of fact, circumstance, situation, event, transaction, or cause, or series of related facts, circumstances, situations, events, transactions, or causes will be considered a single <b>incident</b> occurring on the date the first such <b>incident</b> occurred.
Loss	means breach response costs, business interruption loss, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, invoice manipulation loss, and restoration costs.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 813 0819 2 of 2



# FILING POLICY NO.: C-4LQ4-231954-CYBER-2023

# MISCELLANEOUS AMENDMENTS (AON) ENDORSEMENT - ACWA

Form Number CYUSP-50MU-000003-1123-01

Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers

Insurance Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty

**ENDT NO.: 29** 

Issued by Insurance Company, Chaucer Insurance Company DAC,

(Name of Insurance Company) Certain Underwriters at Lloyd's, London (under binding

Authority UMR: B087519C0DW5002)

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. SECTION II, WHAT WE COVER – OUR INSURING AGREEMENTS is deleted and replaced with the following:

WHAT WE COVER - OUR
INSURING AGREEMENTS

In consideration of the **named insured's** payment of the premium, in reliance upon the information provided to **us**, including in and with the **application**, and subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy, **we** agree to provide the following insurance coverage provided that:

 The claim is made against you during the policy period, and is reported to us during the policy period or any applicable Optional Extended Reporting Period;

CYUSP-50MU-000003-1123-01 Page 1 of 5



- 2. The discovery of the **incident**, **privacy liability**, or **multimedia wrongful act** first took place after the
- retroactive date and before the end of the policy period;and
- Notice is provided in accordance with Section IV, YOUR OBLIGATIONS AS AN INSURED.
- 2. SECTION III, EXCLUSIONS WHAT IS NOT COVERED, Paragraph C. CONTRACTUAL LIABILITY is deleted and replaced with the following:

#### C. CONTRACTUAL LIABILITY

Any contractual liability or obligation or any breach of contract or agreement either oral or written, provided, however, that this exclusion will not apply:

- with respect to the coverage provided by Section II, A. NETWORK AND INFORMATION SECURITY LIABILITY, and Section I, E. BREACH RESPONSE, to your obligations to maintain the confidentiality or security of personally identifiable information or third party corporate information;
- with respect to the coverage provided by Section II, C. MULTIMEDIA CONTENT LIABILITY, to misappropriation of ideas under implied contract;
- 3. with respect to the coverage provided by Section II, D. PCI FINES AND ASSESSMENTS;
- any claim arising out of an actual or alleged violation of your privacy policy; and
- 5. to the extent **you** would have been liable in the absence of such contract or agreement.
- 3. Paragraph E. DISCRIMINATION, under Section III, EXCLUSIONS WHAT IS NOT COVERED, is deleted.
- 4. Section III, EXCLUSIONS WHAT IS NOT COVERED, Paragraph W. VIOLATION OF ACTS/LAWS is amended by the addition of the following language:

However, this exclusion shall not apply to a **claim** against **you** alleging a **data breach** or **privacy liability** in violation of regulation S-P (17 C.F.R. § 248).

5. SECTION IV, YOUR OBLIGATIONS AS AN INSURED, DUTY TO COOPERATE is deleted and replaced with the following:

CYUSP-50MU-000003-1123-01 Page 2 of 5



#### **DUTY TO COOPERATE**

We will have the right to make any investigation we deem necessary to adjust any claim, and you will cooperate with us in all investigations, respond to reasonable requests for information, and execute all papers and render all assistance as requested by us. You will also cooperate with counsel in the defense of all claims and response to all incidents and provide all information necessary for appropriate and effective representation.

6. SECTION V, CLAIMS PROCESS, SETTLEMENT is deleted and replaced with the following:

#### **DEFENSE**

**We** will have the right and duty to defend, subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy:

- 1. any **claim** against **you** seeking **damages** that are payable under the terms of this Policy; or
- under Section II.B, REGULATORY DEFENSE AND PENALTIES, any claim in the form of a regulatory proceeding.

You have the right to select defense counsel from our Panel Providers. If you would like to retain defense counsel that is not on our list of Panel Providers, such counsel will be mutually agreed upon between you and us, which agreement will not be unreasonably withheld.

We will pay claim expenses incurred with our prior written consent, which shall not be unreasonably withheld, with respect to any claim seeking damages or regulatory penalties payable under this Policy. We will have no obligation to pay claim expenses until you have satisfied the applicable Retention.

The Limits of Liability of this Policy will be reduced and may be completely exhausted by payment of **claim expenses**. **Our** duty to defend ends once the applicable Limit of Liability is exhausted, or after deposit of the amount remaining on the applicable Limit of Liability in a court of competent jurisdiction. Upon such payment, **we** will have the right to withdraw from the defense of the **claim**.

7. The following definitions under Section IX, DEFINITIONS is deleted and replaced with the following:

CYUSP-50MU-000003-1123-01 Page 3 of 5



means any local, state, federal or foreign statute or regulation, including from the United States, European Union, or other country that requires: (i) notice to persons whose <b>personally identifiable information</b> was, or reasonably considered likely to have been, accessed or acquired by an unauthorized person; or (ii) notice to regulatory agencies of such incident.
means the following reasonable and necessary costs incurred with <b>our</b> prior written consent, which shall not be unreasonably withheld:
<ol> <li>money, securities, Bitcoin or other virtual currencies, or other legal consideration of tender paid at the direction and demand of any person committing cyber extortion and costs incurred solely in, and directly from, the process of making or attempting to make such a payment; and</li> <li>reasonable and necessary costs, fees, and expenses to respond to a cyber extortion.</li> </ol>
The value of <b>cyber extortion expenses</b> will be determined as of the date such <b>cyber extortion expenses</b> are paid.
means the time period that:
<ol> <li>begins on the date and time that the partial or complete interruption of computer systems first occurred; and</li> <li>ends on the earlier of the date and time that the interruption to your business operations resulting from such interruption of computer systems: (i) ends; or (ii) could have ended if you had acted with due diligence and dispatch.</li> </ol>
However, in no event shall the <b>indemnity period</b> exceed 365 days.
means a request for information, civil investigative demand, or civil proceeding commenced by service of a complaint or similar proceeding brought by or on behalf of the Federal Trade Commission, Federal Communications Commission, Security and Exchange Commission (SEC) arising only from S-P (17 C.F.R. § 248), or any federal, state, local, or foreign governmental entity in such entity's regulatory or official capacity in connection with such proceeding.

CYUSP-50MU-000003-1123-01 Page **4** of 5



Other than the foregoing, **regulatory proceeding** does not include the Security and Exchange Commission (SEC) and similar federal, state, local, or foreign governmental entity.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYUSP-50MU-000003-1123-01 Page **5** of 5



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023 ENDT NO.: 30

# ASSOCIATION OF CALIFORNIA WATER AGENCIES JOINT POWERS INSURANCE AUTHORITY (ACWA) AMENDATORY ENDORSEMENT

Form Number: CYUSP-50MU-000002-1123-01

Effective Date of Endorsement: July 01, 2023

Named Insured: Association of California Water Agencies Joint Powers

Insurance Authority

Filing Policy Number: C-4LQ4-231954-CYBER-2023

Arch Specialty Insurance Company, Ascot Specialty

Issued by: Insurance Company, Chaucer Insurance Company DAC,

(Name of Insurance Company) Certain Underwriters at Lloyd's, London (under binding

Authority UMR: B087519C0DW5002)

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

 The preamble to Item 5. of the Policy Declarations, Insuring Agreement(s) purchased, Limits of Liability, and Retentions, is deleted and replaced with the following, which also applies to any endorsement attached to this Policy:

Coverage under this Policy is provided only for those Insuring Agreements for which a Limit of Liability appears below. If no Limit of Liability is shown for an Insuring Agreement, such Insuring Agreement is not provided by this Policy. The Aggregate Policy Limit of Liability of \$5,000,000, as shown in Item 4., is the most the Insurer(s) will pay under this Policy regardless of the number of Insured Agreements purchased. If the Aggregate Policy Limit of Liability, in the amount of \$5,000,000, is exhausted, the Insurer(s) have no further obligations under this Policy.

CYUSP-50MU-000002-1123-01 Page 1 of 9



2. SECTION VI, LIMITS OF LIABILITY AND RETENTION, LIMITS OF LIABILITY is deleted and replaced with the following:

#### LIMITS OF LIABILITY

The Aggregate Policy Limit of Liability set forth in Item 4. of the Declarations, in the amount of \$5,000,000, is the maximum amount we will be liable to pay for all combined damages, loss, PCI fines and assessments, regulatory penalties, claim expenses, and other amounts under this Policy, regardless of the number of claims, incidents or insureds (including members). If the \$5,000,000 Aggregate Policy Limit of Liability is exhausted, it will not be reinstated and under no circumstances will we have any further obligation to pay any additional amounts under this Policy.

For all Insuring Agreements other than J. Funds Transfer Fraud and SF. Service Fraud, the \$3,000,000 "Aggregate Member/Insured Sub-Limit of Liability" noted in Item 4. of the Declarations is the maximum amount we will be liable to pay for all combined damages, loss, PCI fines and assessments, regulatory penalties, claim expenses, and other amounts under this Policy to any one member/insured.

For Insuring Agreement J. Funds Transfer Fraud, the \$100,000 "Per Member/Insured" Limit of Liability set forth in Item 5. of the Declarations is the maximum amount we will be liable to pay to any one member/insured for all funds transfer loss under this Policy, regardless of the number of incidents, and subject to the \$250,000 Aggregate Sub-Limit of Liability set forth in Item 5. The \$250,000 Aggregate Sub-Limit of Liability set forth in Item 5. is the maximum amount we will be liable to pay for all combined funds transfer loss under this Policy, regardless of the number of incidents or insureds (including members).

For Insuring Agreement SF. Service Fraud, the \$100,000 "Per Member/Insured" Limit of Liability set forth in Item 5. of the Declarations is the maximum amount **we** will be liable to pay to any one **member/insured** for all covered amounts under Insuring Agreement SF. Service Fraud, regardless of the number of **incidents**, and subject to the \$250,000 Aggregate Sub-Limit of Liability set forth in Item 5. The \$250,000 Aggregate Sub-Limit of Liability set forth in Item 5. is the maximum amount **we** will be liable to pay for all combined covered amounts under Insuring Agreement SF. Service Fraud, regardless of the number of **incidents** or **insureds** (including **members**).

CYUSP-50MU-000002-1123-01 Page **2** of 9



The Limits/Sub-Limits of Liability set forth in Item 5. of the Declarations (including any Limit of Liability provided in any endorsement to this Policy), are part of, and not in addition to, the \$5,000,000 Aggregate Policy Limit of Liability set forth in Item 4.

The reference to applicable Limits of Liability herein refers to each participating Insurer's individual Quota Share Limit of Liability as stated in Item 7. of the Declarations.

**Our** Limits/Sub-Limits of Liability for an Optional Extended Reporting Period, if applicable, will be part of, and not in addition to the Aggregate Limits of Liability set forth in Item 4. of the Declarations. Under no circumstances will the Limits of Liability be reinstated for the Optional Extended Reporting Period.

3. SECTION III, EXCLUSIONS - WHAT IS NOT COVERED, Paragraph A. BODILY INJURY, is deleted and replaced with the following:

# A. BODILY INJURY Any physical injury, sickness, disease, mental anguish, emotional distress, or death of any person, provided, however, that this exclusion will not apply to any **claim** for mental anguish or emotional distress under Sections II.A, NETWORK AND INFORMATION SECURITY LIABILITY and II.C, MULTIMEDIA CONTENT LIABILITY.

4. SECTION IV, YOUR OBLIGATION AS AN INSURED, AUTHORIZATION OF NAMED INSURED TO ACT ON BEHALF OF ALL INSUREDS is deleted and replaced with the following:

AUTHORIZATION OF NAMED INSURED TO ACT ON BEHALF OF ALL INSUREDS Where there is more than one **named insured** listed in Item 1. of the Policy Declarations or by endorsement to this Policy, then for the purpose of this clause only, the **named insured** is deemed to be the first entity listed under Item 1 of the Policy Declarations.

With the exception of the giving of notice of a **claim** or **incident** pursuant to SECTION IV, YOUR OBLIGATIONS AS AN INSURED, WHEN THERE IS A CLAIM OR INCIDENT, it is agreed that the first **named insured**, Association of California Water Agencies Joint Powers Insurance Authority, shall act on behalf of all **insureds** (including **members**) with respect to the giving and receiving of notice of cancellation and non-renewal, payment of premiums and receipt of any return premiums that may become due under this Policy, receipt and acceptance of any endorsements issued to form a part of this Policy, exercising or declining of the right to

CYUSP-50MU-000002-1123-01 Page 3 of 9



tender the defense of a **claim** to **us**, and exercising or declining to exercise of any right to an Optional Extended Reporting Period.

5. SECTION V, CLAIMS PROCESS, PROOF OF LOSS is deleted and replaced with the following:

#### PROOF OF LOSS

With respect to **business interruption loss** and **extra expenses**, **you** must complete and sign a written, detailed, and affirmed proof of loss within 120 days after **your** discovery of the **computer systems** failure (unless such period has been extended by the underwriters in writing) which will include, at a minimum, the following information:

- 1. a full description of the circumstances, including, without limitation, the time, place, and cause of the **loss**;
- a detailed calculation of any business interruption loss and extra expenses; and all underlying documents and materials that reasonably relate to or form part of the basis of the proof of such business interruption loss and extra expenses.

Any costs incurred by **you** in connection with establishing or proving **business interruption loss** or **extra expenses**, including preparing a proof of loss, will be **your** obligation and is not covered under this Policy.

Solely with respect to verification of **business interruption loss**, **you** agree to cooperate with, and provide any additional information reasonably requested by **us**, in **our** investigation of the claimed **business interruption loss**, including **our** right to examine the pertinent books and records related to **your** proof of loss.

6. SECTION VI, LIMITS OF LIABILITY AND RETENTION, RETENTION, is amended to include the following:

Notwithstanding the above, the Retention applicable to SECTION II, J. FUNDS TRANSFER FRAUD, can be satisfied by the payment of funds transfer loss paid to the **named insured** (including **members**) under a commercial crime policy, or any other insurance policy, provided that the applicable limit of liability of such policy is exhausted by the payment of funds transfer loss.

CYUSP-50MU-000002-1123-01 Page 4 of 9



7. The second paragraph of SECTION VII, CANCELLATION AND OPTIONAL EXTENDED REPORTING PERIOD, CANCELLATION AND NON-RENEWAL is deleted and replaced with the following:

This Policy may be cancelled by **us** for non-payment of premium, or by fraud by **you** or material misrepresentation by a **senior executive** in the **application** or other information provided to induce **us** to issue this Policy; or fraud by **you** in connection with the submission of any **claim** or **incident** for coverage under this Policy.

8. SECTION VII, CANCELLATION AND OPTIONAL EXTENDED REPORTING PERIOD, OPTIONAL EXTENDED REPORTING PERIOD is deleted and replaced with the following:

# OPTIONAL EXTENDED REPORTING PERIOD

In the event of cancellation or non-renewal of this Policy, by either the **named insured** or **us**, for reasons other than fraud or material misrepresentation in the **application** for this Policy, or non-payment of premium or Retention, the **named insured** will have the right, upon payment in full of an additional premium, to purchase an Optional Extended Reporting Period under this Policy, subject to all terms, conditions, limitations of, and any endorsements to this Policy, for a period of either:

- a. one year for an additional premium of 75% of the total annual premium; or
- b. two years for an additional premium of 125% of the total annual premium; or
- c. three years for an additional premium of 150% of the total annual premium; or
- d. four years for an additional premium of 175% of the total annual premium; or
- e. five years for an additional premium of 225% of the total annual premium

following the effective date of such cancellation or non-renewal.

Such Optional Extended Reporting Period applies only to a **claim** first made against **you** during the Optional Extended Reporting Period arising out of any act, error, or omission committed on or after the **retroactive date** and before the end of the **policy period**; subject to the Retention, Limits of Liability, exclusions, conditions, and other terms of this Policy. The offer of renewal terms, conditions, Limits of Liability, and/or premiums different from those of this Policy will not constitute a cancellation or refusal to renew.

CYUSP-50MU-000002-1123-01 Page **5** of 9



The Optional Extended Reporting Period will terminate on the effective date and hour of any other insurance issued to the **named insured** or the **named insured's** successor that replaces in whole or in part the coverage afforded by the Optional Extended Reporting Period.

The **named insured's** right to purchase the Optional Extended Reporting Period must be exercised in writing no later than ninety (90) days following the cancellation or non-renewal date of this Policy and must include payment of premium for the applicable Optional Extended Reporting Period as well as payment of all premiums due to **us**. If such written notice is not given to **us**, the **named insured** will not, at a later date, be able to exercise such right.

At the commencement of any Optional Extended Reporting Period, the entire premium thereafter will be deemed earned and, in the event the **named insured** terminates the Optional Extended Reporting Period before its expiring date, **we** will not be liable to return any portion of the premium for the Optional Extended Reporting Period.

The fact that the time to report **claims** under this Policy may be extended by virtue of an Optional Extended Reporting Period will not in any way increase the Limits of Liability, and any amounts incurred during the Optional Extended Reporting Period will be part of, and not in addition to the Limits of Liability as stated in the Declarations. The Optional Extended Reporting Period will be renewable at **our** sole option.

The definition of "employee" in Section IX. DEFINITIONS, is amended to add the following paragraph:

**Employee** also means any intern of the **named insured** or **subsidiary** but only while acting on behalf of the **named insured** or **subsidiary** and in the scope of the business operations of the **named insured** or **subsidiary**.

- Notwithstanding any provision to the contrary in this Policy (including any endorsements thereto), SECTION XI, DEFINITIONS, "Indemnity period" subpart 2.(ii) is amended as follows:
  - (ii) could have ended if **you** had acted with reasonable due diligence and dispatch.
- 11. The following definitions under SECTION IX. DEFINITIONS are deleted and replaced with the following:

CYUSP-50MU-000002-1123-01 Page **6** of 9



Application	means all applications, including any attachments thereto and supplemental information, submitted by or on behalf of the <b>named insured</b> to <b>us</b> in connection with the request for or underwriting of this Policy.
Breach response costs	means the following reasonable and necessary costs <b>you</b> incur with <b>our</b> prior written consent in response to an actual or suspected <b>security failure</b> or <b>data breach</b> :
	<ol> <li>computer forensic professional fees and expenses to determine the cause and extent of a security failure;</li> <li>costs to notify individuals affected or reasonably believed to be affected by such security failure or data breach, including printing costs, publishing costs, postage expenses, call center costs, and costs of notification via phone or e-mail;</li> <li>costs to provide government mandated public notices related to such security failure or data breach;</li> <li>legal fees and expenses to advise you in connection with your investigation of a security failure or data breach and to determine whether you are legally obligated under a breach notice law to notify applicable regulatory</li> </ol>
	agencies or individuals affected or reasonably believed to be affected by such security failure or data breach;  5. legal fees and expenses to advise you in complying with Payment Card Industry ("PCI") operating regulation requirements for responding to a security failure or data breach compromising payment card data, and the related requirements under a merchant services agreement (this clause does not include any fees or expenses incurred in any legal proceeding, arbitration, or mediation, for any
	advice in complying with any PCI rules or regulations other than for assessment of PCI fines and assessments for a covered security failure or data breach, or to remediate the breached computer systems); and  6. costs to provide up to two years (or longer if required by law) of a credit or identity monitoring program, or identity restoration or identity repair services to individuals affected by such security failure or data breach.

CYUSP-50MU-000002-1123-01 Page **7** of 9



	Breach response costs must be incurred within one year of your discovery of an actual or suspected security failure or data breach. You have our prior consent, which shall not be unreasonably withheld, to incur breach response costs in the form of computer forensic fees under paragraph 1. and legal fees under paragraphs 4. and 5. with any vendor on our list of Panel Providers.
Computer systems	<ol> <li>computers and related peripheral components, including Internet of Things (IoT) devices;</li> <li>systems and applications software, including SCADA and Industrial Control Systems;</li> <li>terminal devices;</li> <li>related communications networks;</li> <li>mobile devices (handheld and other wireless computing devices); and</li> <li>storage and back-up devices</li> </ol>
	by which electronic data is collected, transmitted, processed, stored, backed up, retrieved, and operated by <b>you</b> on <b>your</b> own behalf. <b>Computer systems</b> includes items 1. to 6. above that are operated by a third party vendor, but only for providing hosted computer application services to <b>you</b> pursuant to a written contract.
Damages	means a monetary judgment, including pre-judgment and post-judgment interest, award that <b>you</b> are legally obligated to pay, or settlement agreed to by <b>you</b> and <b>us</b> . <b>Damages</b> does not mean the following:  1. future profits, restitution, disgorgement of profits, or unjust enrichment, or the costs of complying with orders
	<ol> <li>granting injunctive or equitable relief;</li> <li>return or offset of fees, charges, or commissions charged by or owed to you for goods or services already provided or contracted to be provided;</li> <li>civil or criminal fines or penalties, civil or criminal sanctions, liquidated damages, but only to the extent such liquidated damages exceed the amount for which the insured would have been liable in the absence of any agreement to pay such liquidated damages, payroll or other taxes, or loss of tax benefits, or amounts or relief uninsurable under applicable law;</li> </ol>

CYUSP-50MU-000002-1123-01 Page **8** of 9



	<ol> <li>any damages which are a multiple of compensatory damages, or punitive or exemplary damages, unless insurable by law in any applicable jurisdiction that most favors coverage for such punitive or exemplary damages;</li> <li>discounts, coupons, prizes, awards, or other incentives offered by you;</li> <li>fines, costs, assessments, or other amounts you are responsible to pay under a merchant services agreement; or</li> <li>any amounts for which you are not liable, or for which there is no legal recourse against you.</li> </ol>
Senior Executive	means any director, commissioner, general counsel, chief information officer, chief information security officer, chief financial officer, or functional equivalent, but only while acting on <b>your</b> behalf in the scope of <b>your</b> business operations.
Subsidiary	<ol> <li>means any organization in which the named insured:</li> <li>owns either directly or indirectly 50% or more of the outstanding voting stock; and</li> <li>has recognized the revenues in the application.</li> </ol> An organization ceases to be a subsidiary on the date during the policy period, that the named insured's ownership, either directly or indirectly, ceases to be 50% of the outstanding voting stock. The named insured will give written notice to us of any acquisition or creation of an organization with ownership interest greater than 50%, no later than sixty (60) days after the effective date of such acquisition or creation. No coverage is granted for such acquired or created organization under this Policy unless and until agreed by us in writing. Upon receipt of notice of such acquisition or creation, we may, at our sole option, agree to appropriately endorse this Policy subject to additional premium and/or change terms and conditions.

# 12. The following definition is added to SECTION IX. DEFINITIONS:

Member	means the public water agencies of the <b>named insured</b> scheduled in the "Member List Endorsement" to this Policy.

All other terms and conditions of this Policy remain unchanged.

CYUSP-50MU-000002-1123-01 Page **9** of 9



This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYUSP-50MU-000002-1123-01 Page **10** of 9



All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYUSP-50MU-000005-1223-01 Page **10** of



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023

ENDT. NO.: 32

#### SYSTEMS FAILURE AMENDMENT ENDORSEMENT

Form Number SP 17 424 0419
Effective Date of Endorsement July 01, 2023

Named Insured Association of California Water Agencies Joint Powers Insurance

Authority

Filing Policy Number C-4LQ4-231954-CYBER-2023

Issued by

(Name of Insurance Company)

Arch Specialty Insurance Company,
Ascot Specialty Insurance Company,
Certain Underwriters at Lloyd's, London,

Chaucer Insurance Company DAC, Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

# **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

SECTION IX, DEFINITIONS, "Systems failure" is deleted and replaced with the following:

Systems failure	means any:
	<ol> <li>unintentional, unplanned, or unexpected computer system disruption, damage, or failure where the proximate cause is not a security failure, loss of or damage to any physical equipment or property, or planned or scheduled outage or maintenance of computer systems or a third party's computer systems (including downtime that is the result of a planned outage lasting longer than initially expected); or</li> </ol>
	<ol><li>disruption of computer systems by you, with our prior consent, in order to mitigate covered loss under this Policy.</li></ol>

SP 17 424 0419 1 of 2



# Systems failure does not include any:

- 1. failure of a third party technology or cloud service provider that results in an outage that extends beyond **your computer systems**;
- 2. failure or termination of any core element of internet, telecommunications, or GPS infrastructure that results in a regional, countrywide, or global outage of such infrastructure;
- 3. suspension, cancellation, revocation, or failure to renew any domain names or uniform resource locators:
- failure of power supply and other utilities unless the provision of power and other utility services is under the **named insured's** direct control;
- 5. failure to adequately anticipate or capacity plan for normal and above operational demand for **computer systems** except where this demand is a **denial of service attack**;
- 6. government shutdown of systems or services;
- 7. ordinary wear and tear or gradual deterioration of the physical components of **computer systems**; or
- 8. failure or defect in the design, architecture, or configuration of **computer systems**.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 17 424 0419 2 of 2



FILING POLICY NO.: C-4LQ4-231954-CYBER-2023

ENDT. NO.: 33

# **POLICY CHANGES**

Form Number	SP 15 654 0219
Effective Date of Endorsement	July 01, 2023
Named Insured	Association of California Water Agencies Joint Powers Insurance Authority
Filing Policy Number	C-4LQ4-231954-CYBER-2023
Issued by	Arch Specialty Insurance Company,
(Name of Insurance Company)	Ascot Specialty Insurance Company,
	Certain Underwriters at Lloyd's, London,
	Chaucer Insurance Company DAC,
	Fortegra Specialty Insurance Company

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

#### **COALITION CYBER POLICY**

In consideration of the premium charged for this Policy, it is hereby understood and agreed that this endorsement changes the policy effective on the inception date of the policy, unless another date is indicated above, in the following particulars:

The following item(s):	is (are) deleted and replaced with the following:	
□ Master Policy Number		
□ Item 1. Insured's Name and Address		
□ Item 2. Policy Period		
□ Item 4. Aggregate Policy Limit of Liability		
□ Item 5. Insuring Agreement(s) purchased, Limits of Liability, and Retentions		
□ Item 9. Retroactive Date		
□ Item 10. Continuity Date		
□ Item 11. Optional Extended Reporting Period		
□ Item 12. Choice of Law		
	No replacement	
for no additional premium.		

All other terms and conditions of this Policy remain unchanged.

SP 15 654 0219 1 of 2



This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

SP 15 654 0219 2 of 2