

ACWA JPIA Social Media Comment Policy

ACWA JPIA's social media channels are intended to provide timely information, education, and updates related to ACWA JPIA programs, services, events, and risk-management resources for member agencies and industry partners.

This page is monitored during normal business hours, Monday through Friday from 8:00 a.m. to 5:00 p.m. Social media is not an appropriate channel for reporting emergencies, filing claims, or requesting immediate assistance from staff. For time-sensitive or confidential matters, users should contact ACWA JPIA directly through official channels.

Posting or commenting on ACWA JPIA social media pages does not constitute legal or official notice to ACWA JPIA for any purpose.

All information posted on ACWA JPIA's social media pages is public information and may be subject to disclosure under the California Public Records Act.

ACWA JPIA's social media platforms exist to support a limited public forum focused on:

- Risk management, pooled programs, and employee benefit programs
- Training, conferences, and educational opportunities
- Member agency engagement
- Industry news and organizational updates

We welcome comments, questions, and discussion that are relevant to these topics. To maintain a respectful, professional, and productive environment, ACWA JPIA reserves the right to remove or hide content that is inconsistent with the purpose of these pages or that violates this policy. Content moderation will be applied in a viewpoint-neutral manner consistent with the limited public forum purpose of these pages.

This includes, but is not limited to, content that contains:

- Profanity, threats, or violent language
- Personal attacks, harassment, or defamation
- Discrimination against protected classes
- Hate speech or abusive language
- Personal, private, or confidential information
- Spam, commercial solicitation, or promotion of products, services, campaign advocacy, or political activity unrelated to the purpose of the forum
- Copyrighted or trademarked material without permission
- Content unrelated to ACWA JPIA programs, services, or topics

Moderation may occur without prior notice. Content that presents a potential safety or security concern may be removed as soon as practicable.

Disclaimer: ACWA JPIA does not guarantee the accuracy of information posted by the public on its social media pages. Opinions expressed by users do not necessarily reflect the views of ACWA JPIA, its staff, or its Board. ACWA JPIA is not responsible for content posted by third parties or for advertisements, videos, or links that may appear through external platforms.