

Finding care options is now easier

Our Find Care tool helps you find doctors and compare costs

Choosing a provider who is right for you makes a difference — and choosing a provider in your plan can help keep your costs under control. You can easily find high-quality, cost-effective care using our Find Care tool on **anthem.com/ca**.

How you can use Find Care

The Find Care tool brings together details about doctors, hospitals, labs and other health care facilities in your plan. You can easily compare what's important to you, like cost, location and office hours. Find Care helps you:



Search for providers and facilities in your plan by name, specialty or procedure.



Compare costs for health care services based on your plan.



Find providers near you and explore virtual care options.



Review details about doctors, such as their specialties, gender, languages spoken and contact information.

Choose with confidence

You can start using **Find Care** by logging in to **anthem.com/ca**. Select **Find Care** and the tool will guide you through the steps.

We're ready to help you

If you have questions, you can reach us through the Message Center on anthem.com/ca.



Anthem Blue Cross Find Care

- 1. Go to www.anthem.com/ca
- 2. At the home page, click on the Find Care button
- 3. You can search as a member or as a guest.
- 4. If searching as a member, log in
- 5. If searching as a guest, click on "Basic Search as a Guest"
 - a. Select "Medical Plan or Network" under Select Type of Plan or Network
 - b. Select "California" for the state in which your employer's plan is contracted
 - c. Select "Medical (Employer-Sponsored)" for how you get insurance
 - d. For the network, select one of the following (screen shot shown below):
 - i. For <u>HMO</u> Plans: Select "*California Care HMO*"
 - ii. For PPO/HSA Plans: Select "Prudent Buyer PPO/EPO"
 - iii. For Out of State: Select "National PPO (Blue Card PPO)"
 - iv. For <u>ASH</u> Chiro/Acupuncture Providers on **HMO** plans: Select "HMO Chiropractic/Acupuncture Network (American Specialty Health Plans)"
- 6. On the next screen, you can search by zip code, name, specialty, or type of provider such as primary care or hospital.

Basic search as a guest

Select the type of plan or network

 Medical Plan or Network (may also include dental, vision, or pharmacy benefits)

 Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

 Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)

 California

 Select how you get health insurance

 Medical (Employer-Sponsored)

 Select a plan or network

 Prudent Buyer PPO/EPO

 Image: Select a plan or network
 Image: Select a plan or network
 Image: Select Buyer PPO/EPO