



# COVID-19 Diagnostic Testing Information

There are many ways to access COVID-19 diagnostic testing: through your doctor, an urgent care, a state funded testing location, or private testing provider. This document will help you understand the options available so you can access testing when and where you need it. **The best source of public information is your County Health Department**, which you can find using this directory: <https://www.naccho.org/membership/lhd-directory>

If you are an **essential worker** (meaning you must have regular contact with the public or you cannot socially distance when carrying out your essential work) you are eligible to receive a no-cost diagnostic test for COVID-19 through your health plan, regardless of whether you have symptoms or a medical provider's referral. Exposure to a positive case of COVID-19 is the most common reason for an asymptomatic essential worker to request a test. Simply call the number on the back of your Anthem ID card or contact Kaiser. An Anthem representative will check nearby locations to find a testing appointment within 48 hours. A Kaiser representative will send an email to you, which will include a link to fill out a questionnaire and schedule a test. Tests for asymptomatic essential workers must be arranged through the health plan for coverage to apply.

**For all others**, the following testing sites are open to members of the public at **no cost**. If the medical plan does not pay when billed, government funding will pay for the test.

Testing Site Details	State Testing Sites (LHI / OPTUMServe)	CA Dept. of Public Health Project Baseline (Verily)	CVS Drive-through Testing
Symptoms or exposure required	No	No	Yes
Appointments (required for all)	Available in 2-3 days. Can schedule well in advance.	Sometimes booked. New appointment times released each morning for 2-7 days out.	Typically booked. New appointment times released each morning for 2-3 days out.
Website	<a href="https://lhi.care/covidtesting">https://lhi.care/covidtesting</a>	<a href="https://www.projectbaseline.com/study/covid-19/">https://www.projectbaseline.com/study/covid-19/</a>	<a href="https://www.cvs.com/minuteclinic/covid-19-testing">https://www.cvs.com/minuteclinic/covid-19-testing</a>

**General information: If a medical provider provides a recommendation for testing, the insurance plan will cover the cost of the test, in or out of network.** This includes at home collection tests processed by a lab. If out of network, you can file a claim with Anthem or Kaiser for reimbursement. Obtain a detailed receipt, including billing codes. Kaiser will require the name of the lab. Tests used must be FDA/EUA approved. Providers must be licensed. This is not an endorsement of any testing provider. Lab processing time varies based on demand. Information is subject to change without notice.