

COVID-19 Diagnostic Testing Information

There are many ways to access COVID-19 diagnostic testing: through your doctor, an urgent care, a state funded testing location, or private testing provider. This document will help you understand the options available so you can access testing when and where you need it. **The best source of public information is your County Health Department**, which you can find using this directory: <https://www.naccho.org/membership/lhd-directory>

If you are an **essential worker** (meaning you must have regular contact with the public or you cannot socially distance when carrying out your essential work) you are eligible to receive a no-cost diagnostic test for COVID-19 through your health plan, regardless of whether you have symptoms or a medical provider’s referral. Exposure to a positive case of COVID-19 is the most common reason for an asymptomatic essential worker to request a test. Simply call the number on the back of your Anthem ID card or contact Kaiser. An Anthem representative will check nearby locations to find a testing appointment within 48 hours. A Kaiser representative will send an email to you, which will include a link to fill out a questionnaire and schedule a test. Tests for asymptomatic essential workers must be arranged through the health plan for coverage to apply.

For all others, the following testing sites are open to members of the public at **no cost**. If the medical plan does not pay when billed, government funding will pay for the test.

Testing Site Details	State Testing Sites (LHI / OPTUMServe)	CA Dept. of Public Health Project Baseline (Verily)	CVS Drive-through Testing
Symptoms or exposure required	No	No	Yes
Appointments (required for all)	Available in 2-3 days. Can schedule well in advance.	Sometimes booked. New appointment times released each morning for 2-7 days out.	Typically booked. New appointment times released each morning for 2-3 days out.
Website	https://lhi.care/covidtesting	https://www.projectbaseline.com/study/covid-19/	https://www.cvs.com/mi/nuteclinic/covid-19-testing

General information: If a medical provider provides a recommendation for testing, the insurance plan will cover the cost of the test, in or out of network. This includes at home collection tests processed by a lab. If out of network, you can file a claim with Anthem or Kaiser for reimbursement. Obtain a detailed receipt, including billing codes. Kaiser will require the name of the lab. Tests used must be FDA/EUA approved. Providers must be licensed. This is not an endorsement of any testing provider. Lab processing time varies based on demand. Information is subject to change without notice.