JPIA HUMAN RESOURCES CERTIFICATION PROGRAM REQUIREMENTS AND COURSE TRAINING OPTIONS CHECKLIST

Program Requirements

The Human Resources Certification Program Specialty requires:

- Completion of training in 17 Human Resources topics (listed in the table below)
- Completion of five training electives (a job-related or HR-related topic)
 - Course descriptions and certificates of completion submitted to the JPIA Training Department
- Completion of District Management Orientation (see District Management Orientation Completion Form)

Course Training Options

Available options to complete the Human Resources course requirements are listed below. JPIA offers classroom, webinar, <u>or</u> e-learning options to complete training. Enroll in and complete <u>one training option</u> per topic:

| HUMAN RESOURCES TRAINING OPTIONS: | JPIA Classroom | JPIA Live Virtual Instructor Led | JPIA Recorded Webinar | JPIA LMS Online Courses | Vector Solutions | | |
|--------------------------------------|---|--|--------------------------|---|--|--|--|
| | (Complete ONE option per training topic requirement): | | | | | | |
| Communication | Communication | | | Communication: Breakthrough Listening, Communication: Criticism – Giving and Receiving, Communication: Conflicts in the Workplace (All three required) | | | |
| Discrimination & Harassment | Discrimination & Harassment | | | | Preventing Discrimination in the Workplace SMART Management: Discrimination in the Workplace (Choose one) | | |
| Documenting | Documentation | Documenting Employee Performance | | Documentation Made Easy | | | |

| HUMAN RESOURCES TRAINING OPTIONS: | JPIA Classroom | JPIA Live Virtual Instructor Led | JPIA Recorded Webinar | JPIA LMS Online Courses | Vector Solutions |
|--|---|-------------------------------------|--------------------------|----------------------------|--|
| (Complete ONE option p | per training topic requiren | nent): | | | |
| Drug & Alcohol Reasonable Suspicion | Drug & Alcohol Reasonable Suspicion | | | | Reasonable Suspicion of Alcohol for Supervisors Reasonable Suspicion of Drugs for Supervisors (<u>Both required</u>) |
| Effective Performance | Effective | Effective | | | SMART Management: |
| Feedback | Performance Feedback | Performance Feedback | | | Methods for Motivating & Mentoring Your Team SMART Management: Coaching for Better Performance (<u>Both required</u>) |
| Ergonomics (Office or Field) | Ergonomics (Office or Field) | | | | Water Industry General Office Ergonomics Water Industry Industrial Ergonomics Water Industry Back Injury Prevention Water Industry Slips, Trips, and Falls Prevention (All four required) |
| New Employee | Onboarding New | Onboarding New Staff | | | |
| Orientation | Staff | | | | |
| Hiring Practices | Hiring Practices | | | Hiring Practices | SMART Management: Lawful Hiring Practices |
| Injury/IIIness | Injury/Illness | Injury/Illness | | | |
| Prevention Program | Prevention Program | Prevention Program | | | |
| Job Descriptions | Job Descriptions | Job Descriptions | | | |
| Generations | Generations | | | | SMART Management: Getting the Most Out of a Multi-Generational Workforce |

| HUMAN RESOURCES | JPIA Classroom | JPIA Live Virtual | JPIA Recorded | JPIA LMS | Vector Solutions | |
|----------------------------|---|-------------------|--------------------|----------------|-----------------------|--|
| TRAINING OPTIONS: | | Instructor Led | <u>Webinar</u> | Online Courses | | |
| (Complete ONE option p | (Complete ONE option per training topic requirement): | | | | | |
| Nuts & Bolts of | Nuts & Bolts of | Nuts & Bolts of | | | | |
| Supervisor Laws | Supervisor Laws | Supervisor Laws | | | | |
| Performance | Performance | | | | SMART Management: | |
| Appraisals | Appraisals | | | | Effective Performance | |
| | | | | | Review Practices | |
| | | | | | SMART Goals: Setting | |
| | | | | | Effective Targets | |
| | | | | | (Both required) | |
| Policies & Procedures | Policies & | | | | | |
| | Procedures | | | | | |
| Risk Transfer | Risk Transfer | | | Risk Transfer | | |
| | | | | | | |
| Workers' | Workers' Comp and | Workers' Comp and | | | | |
| Compensation Basics | Return to Work | Return to Work | | | | |
| Workplace Violence | Workplace Violence | | Workplace Violence | | Workplace Violence | |

Human Resources Specialty – Electives

| Course Elective | Date Completed |
|-----------------|----------------|
| Elective 1: | |
| Elective 2: | |
| Elective 3: | |
| Elective 4: | |
| Elective 5: | |